# UCSanDiegoHealth JOURNALOF

### SPRING 2025

### UNIVERSITY OF CALIFORNIA, SAN DIEGO

**Promoting Nurse Wellness From Within** 

### JOURNAL OF NURSING

### SPRING 2025

UC San Diego Image of Nursing

Suzanne Agarwal, MS, BS,, BSN RN

Cecily A. Arenas, DNP, MPH, MSN, RN,

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### **Five Magnet Components**



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Shared Governance committee membership is a great way to become personally involved in the Magnet journey and to help shape the future of nursing at UCSDH. For more information go to our nursing website at https://health.ucsd.edu/for-health-careprofessionals/nursing



Contemplations on the humbling experience of life's journey



Back cover artwork:"Beyond the Doors": Contemplations on living with grief, like doors with no knobs

Ten Mendoza, DNP, PMHRNBC, has worked at UCSDH 7-East Senior Behavioral Health unit since 1998. She has many hobbies including dancing, drawing, playing the piano and writing. Two of her latest favorite books are Born a Crime by Trevor Noah and the Next Conversation by Jefferson Fisher. She loves learning, languages, long walks and tango music. She believes and the world can be less lonely

that everyone is lonely nowadays if we make it our goal to connect with one another in however way we can.



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### Message from the Chief Clinical Operating Officer

### Enhancing Workplace Wellness Through **De-Implementation** Science

This year's journal focuses on workplace wellness, an essential element of sustaining a healthy and productive workforce. While activities such as stress-reducing events and the Healer Education Assessment and Referral (HEAR) program play a critical role in supporting employee well-being, these efforts often address symptoms rather than root causes of workplace stress. To foster a truly resilient work environment, we must shift our focus to preventionspecifically through the application of de-implementation science.

To create a healthier and more efficient work environment, we must embrace de-implementation science-a process of systematically identifying and discontinuing ineffective or outdated practices. While our nursing workforce has demonstrated excellence in evidence-based practice and performance improvement conducting over 100 projects annually-de-implementation represents a new frontier. It challenges us to critically evaluate longstanding practices and eliminate those that no longer add value or may even detract from patient care and staff efficiency.

Two UCSDH nurses have already demonstrated the impact of deimplementation science through innovative projects that streamlined care and improved resource utilization. Jay Castillo, RN, BSN, CNN, CNIII works in Nephrology with patients receiving CRRT therapy. When the equipment was updated and the nursing practices were being keenly evaluated, it was identified that UCSD nurses were spending time routinely flushing the lines in an effort to keep the filter pressures low. This extra work was not evidence-based or endorsed by the vendor. Jay conducted a project to evaluate filter pressures before and after discontinuing the flushing protocol. His findings demonstrated no difference in pressure levels, confirming that the practice was unnecessary. This project not only saved nursing time but also conserved valuable saline during a period of shortage.

Erin Giovannetti, RN, MSN, FNP-C, is a board-certified Family Nurse Practitioner at Altman Clinical and Translational Research Institute (ACTRI), specializing in diabetes research and inpatient glycemic management. With 18 years as an ICU, Trauma, and Emergency Medicine Nurse Practitioner, she understands the challenges of glucose control in hospitalized critically ill patients. Standard practice for insulin infusion is hourly point-of-care testing (POCT) finger-sticks or blood draw which is invasive and labor-intensive. This experience led to a quality improvement project by the inpatient diabetes team, aiming to enhance glycemic control, efficiency, safety, and nursing workflow in the ICU using continuous glucose monitoring (CGM) technology. Compared to POC, which took an average of 4 minutes and 59 seconds, CGMs provided real-time data in just 3 seconds with customizable alerts. The results demonstrate high accuracy, enhanced safety, reduced glucose excursions, and decreased nursing workload.

We can all do our part for workplace wellness. Embracing deimplementation science, we can eliminate wasteful practices, reduce unnecessary workload, and create a more efficient and supportive work environment. This not only enhances our well-being but also ensures that our resources are used where they are most needed.

I call on every nurse, council, and leader at UC San Diego Health to champion de-implementation science. Let us commit to identifying and discontinuing outdated and nonevidence-based practices, recognizing and rewarding those who lead these

efforts. By embracing this approach, we will reduce workload, enhance patient care, and create a more supportive and resilient work environment. Together, we can set a new standard for excellence in healthcare.

Margarita Baggett MSN, RN Chief **Clinical Operating Officer** 

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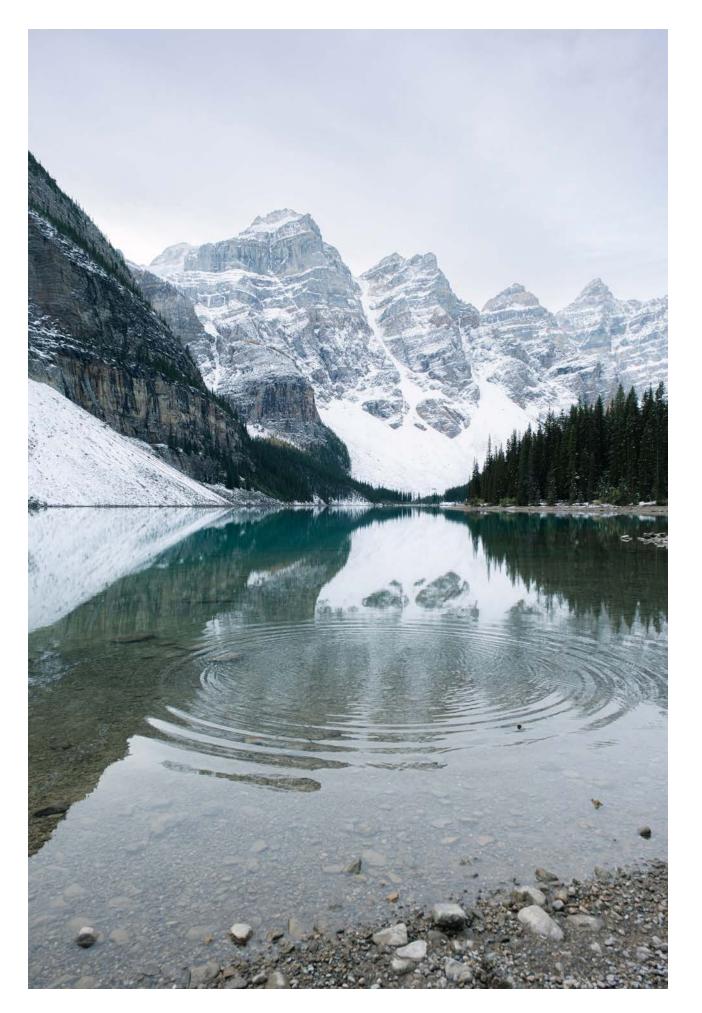




### **Promoting** Nurse Wellness From Within







"The Ripple Effect" - Taken at Moraine Lake in Banff, Canada. This popular lake is renowned for its beautiful surroundings and stunning reflections. Just like a ripple in smallest thoughts and actions can create a series of lasting effects.

Photographer: Sheila Rivera







Sheila Rivera, MSN, APRN, CNS, PCCN, has spent her entire nursing journey has been at UCSDH. She started on 10 newly graduated nurse in 2015. Recently, in 2024, she obtained her Master of Science as an advanced practice nurse with a concentration on adultgerontology from SDSU. She has always that she is able to do that in her current role as Advanced Practice Specialist on 10 East PCU. Outside of nursing, and capture those memories through photography. Having an outlet helps to process emotions, manage stress, and maintain a healthier work-life balance.

# Finding Balance: A New Nurse's Journey to Self-Care and Resilience

Author: Ivan Zamora-Díaz BSN, RN, PHN

### Maintaining Well-being in the Transition from Nursing Student to Nurse

he transition from nursing student to registered nurse is a significant milestone marked by excitement and apprehension. As a novice nurse, one is thrust into a demanding role that requires a delicate balance of clinical competence, emotional resilience, and physical well-being while balancing work and new graduate curriculum. Here, I dive into strategies I employed to navigate this transition while prioritizing self-care and maintaining a healthy work-life balance.

### The Challenge of the Transition

The nursing profession is inherently demanding, characterized by long work hours, high stress levels, and an emotional toll. The transition from the structured environment of nursing school to the fast-paced, high-stakes reality of clinical practice can be overwhelming. The long hours of study, daily assignments, and stressful exams pale in comparison to the constant barrage of alarms, urgent calls, and complex patient care that requires immediate response in the clinical setting.

### Prioritizing Self-Care Outside and Inside the Clinical Setting:

To mitigate the negative impacts of a demanding nursing career, it is imperative to prioritize self-care. Taking a multi-faceted approach, encompassing physical, mental, and emotional well-being, is essential. Here are several techniques I've picked up and attempt to implement regularly, both while on shift and my days off. Establishing Work Boundaries

- When I am off work, I am entirely off. During my lunchtime, I go for a walk around the building to step away from the constant noise, thus avoiding alarm fatigue. When I clock out, I actively disconnect from work-related thoughts and reset during the walk to my car. On my days off, I enjoy taking my dogs on long walks and focus on being in the moment with my fiancé to help me recharge for my next shift. These strategies have proven crucial for both my physical and mental health.

**Prioritizing Sleep -** During nursing school, I was accustomed to long nights of studying. Now, as a new grad nurse, I recognize that sleep is essential for optimal cognitive function and emotional regulation, so I aim for at least 7-8 hours of quality sleep, especially on the days I work.

### Strategies for Maintaining Wellbeing in the Clinical Setting:

Mindful Presence - Prior to interacting with patients, I do a self-inventory by taking a moment to pause, take a deep breath to help center myself and assess my stress level. This allows me to approach patient care with a calm and compassionate mindset.

**Effective Communication -** Open, honest and thoughtful communication with colleagues and supervisors helps alleviate stress and prevent burnout. Receiving constructive feedback with an open mind is important. I embrace feedback as a crucial tool for my



Ivan Zamora-Díaz BSN, RN, PHN, was born and raised in east Oakland and is the oldest of three. He obtained his first degree at UC Berkeley in Molecular and Cell Biology: Neurobiology. After graduating, he did research at UCSF, while also working as an afterschool teacher in downtown Oakland. He moved to San Diego and worked in tech for a few years, but knew he wanted to go back to his original goal of serving in the medical field. During Covid-19. that desire grew even stronger, as he embarked on his nursing journey at Azuza Pacific University San Diego, where he obtained his BSN. Currently, he lives with his fiancée, his niece, his 11yo Husky and his 1yo Husky/Corso mix. He enjoys going on bike rides, taking camping trips, and taking walks with his fiancé and dogs as well as watching football. When he is not with his family or out with his dogs, he enjoys volunteering at a local monthly health fair in his community. He loves learning and always seeks to better himself and

arow

development as a nurse. I'm confident in requesting guidance and identifying opportunities to enhance my skills. I understand the importance of collaboration and readily seek support from colleagues and nurse leaders.

**Continuous Learning -** As a lifelong learner, I continue to embrace new challenges and opportunities. I proactively seek out training, connect with resource nurses, ask questions, and practice new procedures to ensure I am prepared and confident in my abilities. This commitment to continuous learning fuels my motivation and job satisfaction, while helping my comfort level and reducing anxiety. Knowledge decreases anxiety and providing high quality patient care creates positive feelings.

By implementing these strategies, I am attempting to cultivate a sustainable and fulfilling start to my career. At the present time, I am still transitioning and figuring out what works for me and what needs further adjustment. Having a strong, dependable supportive unit that genuinely cares about my success significantly impacts my well-being and the transition process. Through my transition from the stress of nursing school to the stressful world of nursing, I realized that prioritizing self-care is not a luxury but a necessity for longterm well-being as a healthcare provider. Special shout out to the wonderful 2-West team Day and Night for their great work and support!

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### Electric Reawakening... A Personal Story of Rebirth

### Author: Heather L McCain, BSN, RN, WOCN

n 2019, I was presented with the opportunity to join a yoga teacher training. I initially dismissed this because I did not feel like this was my path. I could only envision being a student rather than a leader. Upon sitting with the opportunity, I reevaluated the experience and knew that it was time for a change in me. Oh boy, I did not know all the beautiful things about to happen!

I entered yoga teacher training with the wrong perspective. I was scared because of the age discrepancy between myself and the idea of demanding presence from an audience that I was unsure would accept me. Life presents obstacles. If we open our hearts to release our fears, the gift is abundant. I continued my journey and with each new day I kept telling myself... "you are here for a reason." I wanted to find out this purpose. The excitement that came with trying out to be a teacher and making it was immeasurable. I thought to myself, "Oh my goodness what am I going to do now."

Every class brought a bucketful of doubt, fear, joy from the students, encouragement, and growth that I never expected. One month after I started teaching, COVID-19 hit and the world shut down. The new question was, "How do I take what I have



learned and share it with the people that I love?" How do I continue to practice, learn how to lead, and inspire people to seek mind, body, soul equilibrium? I rose to the occasion and taught neighbors in my garage, and friends at parks. I had the awesome opportunity to teach my peers on the lawn at UCSDH. I sought out solace, comfort, and peace for my team. My goal was to bring a little bit of sunshine to what felt like continuous clouds or to stretch the body and mind for a midday reboot. The classes were supported by my friends and colleagues, my chosen family. Every time I teach the sweet energy that the students feel is sent back to me tenfold. Despite life obstacles, our beloved tribe was available for self-care, body positivity, and soul harmony. Yoga also taught me how to effectively find my voice and travel different avenues when dealing with big emotions. Navigating this journey, I know that I have opened my eves to the benefits of wellness, joy, community, and support through teaching. I identified that every time one steps on the mat to teach, one also learns a little bit about oneself. It is the perfect recipe to practice self-

compassion and uplift the spirit. I ask you to consider doing the things that jolts you. I dream that sharing my testimony will inspire people to do anything that seems impossible. Understand that your journey is created by YOU. Every body is a yoga body, recognize that self-care is necessary, realize you are always under construction, and reacquaint yourself with YOU from time to time.

With Much Love from "the Yoga Lady" aka your forever yoga teacher, Namaste, Heather McCain







### Finding Peace on the Trails: How Hiking Helped Me Reclaim My Mental Health

Author: Stephanie E. Daniels, MSN, RN CPAN

grew up in Tyler, a small town in Texas. When I was younger, my parents used to take my brother and me to Tyler State Park for a weekend of camping, fishing, and hiking. I always looked forward to spending time with my family; however, I hated being outside and dealing with all the bugs! Every year, we would pack up the car with a tent, cooler, food, and an assortment of snacks. Once we got the tent up and the car unpacked, we would go fishing or my parents would take us hiking on one of the many trails near the campsite. I don't remember how far we would walk. This was before you could track how many miles you walked, but I remember feeling as if each hike was the longest walk of my life! To this day, my parents love to remind me how much I would complain during the hikes. At the time, I didn't appreciate the wellness benefits of hiking or spending time outdoors.

A few years after I graduated nursing school in South Carolina, my husband and I moved to Maryland. I started working in the Multi-Trauma Intensive Care Unit at the University of Maryland Shock Trauma Center in Baltimore, MD. I was excited to transition from a Medical-Surgical ICU at a community hospital to a Multi-Trauma ICU at a large university hospital. However, I did not anticipate how the move would impact my mental health. To say that working in the Multi-Trauma ICU was stressful is an understatement. I remember having a significant amount of anxiety and stress. Years later, I realized I developed PTSD. At the time, I did not know how to process working in a stressful environment. I did not fully understand the importance of self-care or how crucial it is to prioritize mental health. I would work out at the gym and spend time with friends and family. I traveled a lot internationally and locally in the U.S., but at times would still feel weighed down mentally. I always felt like I needed to escape and clear my mind.

After a year or so of living in Maryland, a friend invited me to go hiking with her. It would be the first time I had gone hiking since I was a kid with my parents in Tyler State Park. The morning of the hike, I laced up my tennis shoes, grabbed a bottle of water, and headed to the Billy Goat Trail in Potomac, MD. The Billy Goat Trail is a very popular 4.7-mile trail, that is well-maintained and well-marked. We started our adventure along the trail and while we were walking I remember breathing in the fresh air and feeling the warmth of the sun on my skin. I remember the beauty of nature surrounding me and the feeling of peace washing over me. I thought to myself, "Is this what I have been looking for?" After the hike, my mind, was suddenly clear and at peace. I was excited and could not wait to plan my next hike! During the remaining years I lived in Maryland I would hike several times a month, each time experiencing



**Stephanie E. Daniels, MSN, RN, CPAN** is a Clinical Nurse Educator IV supporting Preop, PACU, and RRU. A passionate advocate for wellness and self-care, she believes in the importance of prioritizing mental and physical health. When she is not working, you can find her hiking, traveling, or enjoying quality time with her husband and their goldendoodle, Safari. positive mental health benefits. I hiked so many trails that I inspired some of my co-workers and family members to start hiking too.

I moved to San Diego in January 2019, and I have continued to find peace and solace while hiking the many trails around this beautiful city. During the pandemic, I spent even more time hiking, and it continued to be very helpful in navigating that stressful time. In late 2019, I started hiking in National Parks around the U.S. My first few National Park hikes were Zion National Park in Utah, the Grand Canyon in Arizona, and Sequoia National Park in California. I have been to several National Parks since then and each time I enjoy the time I get to spend outdoors. I plan to continue hiking and I have a goal of hiking at least one trail in every National Park in the U.S. No one is more surprised than I, that the little girl who once dreaded the outdoors would grow up to become an avid hiker, sharing her journey about the mental health benefits of hiking and inspiring fellow nurses to embrace time in nature!



### From Struggle to Strength: A Nurse's Journey to Health and Empowerment

Author: Elaine Moriera BSN, RN

### **Journey to Health and Wellness**

Growing up, I struggled with obesity, a challenge that stuck with me throughout my childhood and shaped the way I approached my health. As I got older, I began making healthier choices, but it wasn't until a particularly difficult time in my lifeafter my divorce—that I truly started focusing on my own well-being. I remember feeling so lost, consumed by anger and hurt. For a long time, I had focused on my ex-husband's behavior and blamed him for so much of my unhappiness. But one day, something clicked. I realized that if I wanted things to change, I needed to stop seeing myself as a victim. I had to take control of my own life.

That's when I discovered meditation. It helped me find a sense of peace and clarity, allowing me to look inward for answers rather than constantly seeking them outside myself. Through that introspection, I started understanding the deeper reasons behind my emotional eating and the unhealthy choices I'd been making. The wisdom of Socrates-"To know thyself is the beginning of wisdom"-became my mantra. It led me on a path to deeper self-awareness and a healthier, more balanced life.

### A Day in My Life

These days, I've developed a routine that keeps me grounded. I'm an early riser, waking up between 4:00 and 4:30 a.m., even on my days off. My

mornings are sacred to me. I start with a large glass of warm water, then sit down with a cup of dark coffee. For about 30 minutes, I just enjoy the quiet. I meditate briefly, maybe read a few pages from a book, and give thanks for the good in my life. It's a small ritual, but it makes all the difference in how my day unfolds. I try to keep my phone away for the first hour of the day though I'm not always perfect—but this protected time helps me set a positive tone.

On my days off, I make time for exercise. It's non-negotiable for me. I try to stay active at least four times a week, alternating running, weightlifting, long walks, or dancing. Having healthy meals ready to go keeps me on track when life gets busy. Advance meal prep makes this easier.

My nights are just as important. My terrible sleep habits are now the past., Nowadays, I make a real effort to wind down. Strategies include a warm shower, lavender oil, and over-thecounter supplements. My husband and I are usually in bed by 9 p.m., and I love that we share this routine. It's a small thing, but it helps us stay in sync.

### **Bringing Wellness to My Nursing** Practice

Being a nurse comes with its own set of challenges, and I've learned how important it is to be present—not just for my patients, but also for my colleagues and myself. When I'm at work, I try to leave my personal



Eliane B. Moreira BSN, RN, is a nurse who transformed her life through mindfulness and wellness after overcoming struggles with obesity and a toxic marriage. Now a life coach, she integrates wellness into her nursing to help other women on similar paths. She prioritizes balance, focusing on mental, physical, and emotional well-being in all areas of her life.

struggles at the door. Each of us has things we're dealing with, but I remind myself that my challenges are my responsibility. Practicing mindfulness has been a game-changer. It helps me focus on the present moment and be more empathetic to the people around me. Of course, it's not always easy, but when I approach my day with this

mindset, everything tends to flow more smoothly.

I've also found that healthy humor is a powerful tool. It lightens the mood and helps me stay kind and be calm, even when things get tough. A good laugh can bring patients and colleagues together, creating a stronger connection and making those difficult moments a little more bearable.

### The Challenges of Maintaining Wellness

Balancing my wellness routine with the demands of nursing isn't always easy. Long shifts, irregular hours, and the emotional weight of patient care make it hard to keep up with everything. There are days when I just don't have the energy to work out or meal prep, but I've learned to be flexible. If I only have 10 minutes, I'll do a quick workout or take a few deep breaths to center myself. When I don't have time to cook, I rely on meal prep delivery services. It's a little thing, but it makes a huge difference in keeping me on track without feeling overwhelmed.

At work, it's tough to incorporate wellness into patient care, especially when patients come in during a crisis. I try to make small efforts—like teaching patients a breathing exercise or creating a calming environment with lavender oil. These little acts of care, though subtle, can make a big difference in how someone feels. The healthcare system has inherent challenges. With the focus on efficiency and acute care, there is often little room for amore holistic approach. Many nurses are burned out, struggling to keep our own wellness in check while caring for others, but I keep pushing for it, for my patients, my colleagues, and myself.

### **Empowering Others as a Life** Coach

When the COVID-19 pandemic hit, everything changed. I was scared, uncertain, and like many others, suddenly had a lot of extra time on my hands during the lockdowns. Instead of letting the fear consume me, I decided to use that time to focus on self-growth. I signed up for online courses and started applying what I learned to my life. The change was incredible.

I began to see challenges as opportunities for growth rather than



setbacks. This mindset shift—realizing that everything in life is either a blessing or a lesson—helped me find more meaning and joy. It was during this time that I became inspired to help others on their wellness journeys, and I decided to become a life coach. Sharing my story and helping has been a genuinely rewarding experience plus has helped me heal from the burnout I experienced on the frontlines of the pandemic.

### **Starting Your Own Wellness** Journey

My advice to anyone wanting to start their wellness journey is to begin small. Don't overwhelm vourself by trying to change everything at once. Focus on simple, manageable habits. Prioritize sleep, even if it means creating a calming bedtime routine. Practice mindfulness, even if it's just for a few minutes each day. Remember to move your body—whether it's through walking, dancing, or strength training, any activity counts. Take care of yourself first. It's not



selfish—it's necessary. You can't pour from an empty cup, so fill yours first and then you'll have more to give to others.

### **A Personal Story**

I spent 14 years in a toxic marriage, struggling to balance nursing school with the demands of a husband who didn't support me. I grew up believing in the fairy tale of Prince Charming, but over time, I realized my ex-husband wasn't that person. I felt unworthy and constantly doubted myself. It took incredible strength to ask for a divorce, but it was the best decision for me. That journey, though painful, led to my own transformation.

Today, I'm remarried to an incredible man, and we're both thriving. Our relationship is built on mutual wellness and personal growth. My journey taught me that no matter how hard things get, there's always room for healing, growth, and happiness ahead.

### Speaking Truth, Building Grit

Author: Joanna Y. Calhoun, BSN, RN, CPT

Purpose: I hope to inspire and challenge you to speak your truth during times of adversity. You are not alone.

My therapist states, "You have PTSD. You did the right thing by journaling, experiencing a selfdiscovery moment and realizing you need more help. To be honest, I am proud, and you should be proud of how you were able to navigate this trauma at such a young age and use it to motivate you to get to where you are today because your situation could have easily gone in different directions."

Let's backtrack. I grew up in Mobile, AL in an interracial family. That alone made it tough to grow up there. But I was able to be the "cool" kid because my parents enrolled me in basketball and softball at age 5. I was a natural athlete. My parents were strict and preached discipline. Through sports, I developed a special bond with my father. I trusted my father. I wanted him to be proud of me. I wanted my parents to be proud of me. But instead, I was never good enough.

In high school, I was a four-sport varsity athlete in cross country, volleyball, basketball and softball, while also taking advanced honors/ placement classes. I made the Alabama All-State team my senior year, so naturally, my dad wanted me to accept a softball scholarship. He thought it was my best sport. I chose to play volleyball. During my first semester, the demands on my time were

overwhelming. It became a full-time job. I devoted all of my time to athletics and extracurricular activities, which did not yield ideal grades my first semester. One of those "extracurriculars" was my boyfriend. He was my first boyfriend. My dad wasn't exactly thrilled.

During winter break I went home because I needed to rethink my priorities. That break from school permanently changed me. I was sexually assaulted by the one person I thought I could trust with my life. With everything falling apart at school, I believe my dad felt he lost control over me; my hypothesis of his action, not an excuse.

My perspective changed when I went back to college for spring semester. The only way out was to apply myself, so I would never have to return to the God forsaken place I used to call home. My teammates thought I became an extremely dedicated student athlete. I didn't give myself much grace during this time. I disassociated. I had to learn how to be my own leader, my own hero, my own parent. I didn't trust anyone but myself. The rest of college was without much help from my parents. Their view was that nothing had happened. I earned a spot in nursing school. I managed nursing school while playing collegiate volleyball and graduated from nursing school Summa Cum Laude. The day of my graduation, my parents said, "We are so proud of vou!", I didn't want or need their approval. I navigated my own escape.

I would need to write a book on my experiences over the ten years it took

### Joanna Y. Calhoun, BSN, RN, CPT

graduated from the University of North Alabama, and is currently a neuro critical care nurse at UC San Diego Health. She is also a Certified Personal Trainer through the National Academy of Sports Medicine (NASM). She has competed in three bodybuilding competitions, with hopes of becoming a professional athlete.

me to get to where I am today. Unfortunately, we don't have that kind of time. But, yes, it took me ten years! I had many sessions with my therapist, journaling, doing breathwork and meditation. Exercise has always been an outlet to decrease stress. After college, I was a CrossFit athlete then a bodybuilder. Painting has been my creative outlet even though I am no Claude Monet. I have a loving support system through my partner and friends. I am grateful and proud to have accomplished so much. There were so many ways this situation could have negatively impacted my life, but I always chose to be a better version of me. You cannot control what happens to you, but you do hold the power to make choices that can change your life.

Create some time to prioritize you. Take a deep breath. Then say, "I am so proud of myself!" Doesn't that feel good? I encourage you to put yourself first. You can't take care of others if you don't take care of yourself. Period. Eat nourishing foods. Stay hydrated. Move your body. Try to be a 1% better version of yourself every day. Give yourself grace. Give yourself time. Most importantly, never give up.



### A Healing Place for the Healers: Meditation Room for Neuro ICU Healthcare Heroes

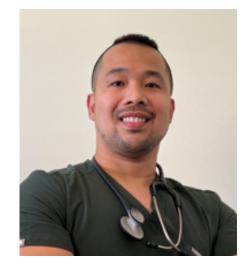
Author: Jansen Irving B. Pagal, BSN, RN, CCRN, SCRN

### INTRODUCTION

Working in the Neuro Intensive Care Unit (Neuro ICU) is demanding and rewarding. Neuro ICU nurses face unique stressors daily, including critical patient conditions, complex care demands, and the emotional toll of caring for patients with severe neurological illnesses. The added burden of the COVID-19 pandemic has intensified these stressors, increasing the risk of burnout among nurses1.

Recognizing the immense pressure Neuro ICU nurses endure, we implemented a unit-based meditation room project titled "A Healing Place for the Healers: A Meditation Room for the Neuro ICU Healthcare Heroes." This designated meditation room aims to provide nurses with a sanctuary for relaxation, meditation, and mental rejuvenation. Initial evidence and anecdotal feedback from our Neuro ICU staff at UC San Diego suggest that the meditation room has significantly reduced stress and improved well-being, job satisfaction, and retention rates.

This article explores the impact of a meditation room on Neuro ICU nurses, backed by recent evidence and staff feedback, and examines how this innovative solution supports the mental health, job satisfaction, and retention of nurses in high-stress settings.



Jansen Irving B. Pagal, BSN, RN, CCRN. SCRN has over 20 years of ICU experience. Jansen is a dedicated nurse who serves in multiple roles, including bedside care, resource support, charge nurse, mentor, and preceptor. As Stroke Champion for his unit and co-author of Fitness in the Workplace (2023), he completed a widely recognized clinical advancement project on creating a meditation room for Neuro ICU nurses and he has presented at numerous conferences. His commitment to nursing earned him the 2024 Nurse of the Year in Transformational Leadership award at UC San Diego Health.

### **Background: Understanding the Need for Stress Reduction**

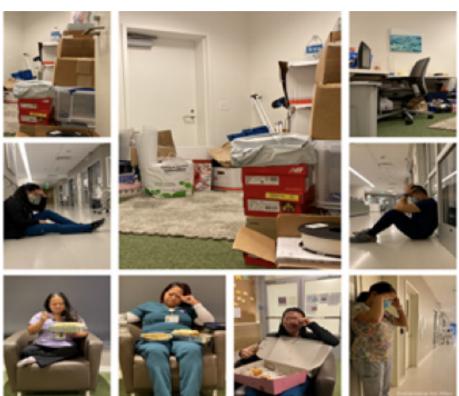
Nursing is widely recognized as a high-stress profession, with Neuro ICU nursing presenting unique mental and physical challenges. Studies indicate that the intense workload, emotional toll, and long hours in the ICU setting contribute to higher burnout and turnover rates among ICU nurses compared with other specialties<sup>2</sup>. Burnout among healthcare workers, particularly during the COVID-19 pandemic, has risen sharply, with many nurses reporting feeling emotionally exhausted, overworked, and undervalued<sup>3</sup>. Burnout can result in reduced job performance, compromised patient safety, and poorer physical health outcomes for nurses<sup>4</sup>.

The COVID-19 pandemic highlighted the necessity of psychological support for healthcare professionals. A recent survey indicated that nearly 40% of nurses experienced depression, anxiety, or post-traumatic stress symptoms during the pandemic<sup>5</sup>. This mental health crisis within the nursing workforce demands immediate solutions. Strategies for promoting mental health and resilience are essential for protecting the well-being of healthcare professionals and sustaining quality care delivery<sup>6</sup>.

### **Project Overview: "A Healing Place for the Healers**"

"A Healing Place for the Healers" was designed to address these pressing concerns in the Neuro ICU. The project involved converting an underutilized space into a meditation room within the unit, specifically tailored for the needs of our nurses. This room provides a quiet, private environment where nurses can meditate, practice mindfulness, perform yoga, pray, destress, and even take a short power nap. The aim was to create a healing environment that encourages nurses to decompress and reconnect with themselves in the midst of a high-stress shift.

The meditation room is equipped with calming music, aromatherapy diffusers, soft lighting, comfortable seating, yoga mats, and resources for guided meditation. Nurses have access to the room during their breaks,





Teresa Angeles







Pictured with permission: JoAnn Calingay, Giena Laroza-Allen, Sarah Breedlove, Michael Kennedy, Dawn Carroll, Jansen Pagal, Heather Stinger, Jessica Justus, Chirstine Lane, Molly Kelleher

Figure 1. (Before) Exhausted Neuro ICU nurses reflect the heavy toll of relentless stress and burnout in the demanding healthcare environment.

Pictured with permission: Liliy Au-Yeung, Jansen Pagal, Kim Lustina, Joann Calingay,

Figure 2. (After) Neuro ICU nurses embrace the calming atmosphere of the meditation room, unwinding, yoga, essential oils, massage and inspiring books.



Figure 3: Christie Lane

allowing them a dedicated space to recharge and regain emotional and physical balance before returning to their patients.

### **Evidence-Based Benefits of Meditation Rooms for Nurses**

Research indicates that creating unit-based meditation or relaxation rooms can have a positive impact on well-being, job satisfaction, and retention rates of ICU nurses<sup>7</sup>. Meditation and relaxation practices have been shown to reduce symptoms of stress, anxiety, and depression, all of which are prevalent among ICU nurses<sup>8</sup>.

### **1. Reduced Stress and Burnout**

Multiple studies highlight the effectiveness of mindfulness and meditation in lowering stress levels among healthcare providers. Mindfulness practices can reduce psychological distress, with measurable effects on stress levels, emotional well-being, and job satisfaction<sup>9</sup>. A similar study conducted in an ICU setting found that regular use of a relaxation room equipped with meditation resources significantly reduced burnout symptoms among nursing staff, leading to improved morale and job retention<sup>10</sup>.

### 2. Improved Mental Health and Well-being

Mindfulness and meditation have been associated with improved mental health outcomes, including decreased symptoms of anxiety, depression, and emotional exhaustion<sup>11</sup>. Practicing mindfulness or engaging in meditation for even a few minutes each day has been shown to enhance resilience, increase emotional awareness, and improve self-care practices among nurses<sup>12</sup>. Research shows that ICU nurses who regularly engage in mindfulness exercises report feeling less emotionally drained, enabling them to provide better patient care<sup>13</sup>.

### **3. Enhanced Physical Health and Reduced Fatigue**

Stress management practices such as voga and meditation can also improve physical health. The repetitive stress of long shifts can lead to physical ailments such as musculoskeletal pain and fatigue, impacting both work performance and quality of life for nurses. Studies reveal that nurses who participate in yoga and meditation experience reduced physical discomfort, improved sleep, and enhanced energy levels<sup>14</sup>. Additionally, meditation and mindfulness help

reduce the physiological impacts of stress, including lower blood pressure and improved heart health<sup>15</sup>.

### 4. Improved Staff Retention and **Job Satisfaction**

Nurses are more likely to stay in their roles when they feel valued, supported, and mentally healthy. Creating a space dedicated to their mental well-being not only boosts morale but also fosters a supportive workplace culture. A 2021 study found that access to workplace wellness programs, including meditation spaces, led to a 30% improvement in job satisfaction and a 20% reduction in turnover rates among nurses<sup>16</sup>. Neuro ICU nurses in our unit have reported increased job satisfaction since the introduction of the meditation room, with many expressing gratitude for having a quiet space to decompress during shifts.

### The Importance of Supportive **Environments in the ICU**

The neuro ICU presents a unique set of challenges due to the critical nature of patients' conditions. Nurses in this setting must balance intense physical demands with significant emotional strain. Unit-based initiatives such as "A Healing Place for the Healers" not only support nurses in managing stress but also reinforce a culture of care that is essential for staff resilience. According to Critical Care Medicine, supportive work environments improve nurses' mental health, reduce the likelihood of burnout, and improve patient outcomes17.

### **Conclusion: Creating a** Sustainable Model for Well-being

The success of "A Healing Place for the Healers" demonstrates the powerful impact of creating unit-based meditation rooms in ICU settings. While nursing is inherently challenging, providing nurses with resources to manage stress and mental health can make a significant difference in their well-being and job satisfaction. It is essential for healthcare institutions to invest in spaces and initiatives that support the mental and emotional health of their staff, ensuring the well-being of healthcare professionals and their patients. I am grateful to have



Figure 4. 3F Neuro ICU Zen Room

Pictured left to right with permission: Chirstine Lane, Molly Kelleher, Jansen Pagal, JoAnn Calingay, and Ali Ahmadzal

a committed manager, Dawn Carroll and our assistant manager Mia Douglass, for supporting us with this important endeavor to help our nurses. Considering the benefits observed, it is recommended that all critical care and other nursing units consider establishing similar meditation spaces for healthcare staff. This investment in the mental health and resilience of nurses improves individual well-being and strengthens the healthcare system as a whole.

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### Changing National Policy to Address Nurse Suicide

Author: Judy E. Davidson, DNP, RN, MCCM, FAAN

### **EMOTIONAL ALERT: Sensitive Content Ahead**

The following articles discuss topics related to suicide, mental health struggles, and emotional distress. Please be mindful of your well-being before continuing. If you or someone you know is experiencing thoughts of self-harm or suicide, please immediately seek support. You are not alone—help is available.

### Immediate Support:

• **988 Suicide and Crisis Lifeline:** This hotline is available for people experiencing a mental health crisis. The 988 Suicide & Crisis Lifeline is designed to be a memorable and quick number that connects people who are suicidal or in any other mental health crisis to a trained mental health professional. Simply call or text the numbers 9-8-8.

• **Crisis Text Line** – Text HOME to 741741: This chat is staffed by trained volunteer crisis counselors.

• **911:** Importantly, if you or someone you know is experiencing a mental health crisis and immediate support and action is required, please call 911 or present to the nearest emergency department.

National Suicide Prevention Lifeline: 1-800-273-TALK (1-800-273-8255)

Please take care of yourself, and don't hesitate to ask for help.

### In the Beginning

I spent more than 30 years of my career in and around intensive care, as a staff nurse, clinical nurse specialist, and manager. I developed the first nurse protocol for train of nerve stimulation<sup>1</sup> and was lead author on the national practice guidelines for family centered care.<sup>2,3</sup> After moving into my role as nurse scientist, I continued to focus on researching topics related to critical care. Then one year, I heard through whispers in the wind, that not one, but three different nurses had died by suicide among our ranks.<sup>4</sup> After confirming, I went to the literature to see if this was higher than the expected incidence of suicide. Very little was known about nurse suicide in the world at that time. So, I cobbled together a research team and despite no funding, set out to find the answers. Were nurses at increased risk of suicide? The purpose of this article is to briefly describe our cumulative findings and advocacy efforts resulting in change to national policy.



**Dr. Judy E. Davidson** serves UC San Diego as a nurse scientist, supporting nurses with project development, presentation, and publication. Her research focuses on issues of workplace wellness. She authored a textbook on workplace wellness and has published widely on the topics of blame, cultivating kindness in the workplace, suicide, and suicide prevention among healthcare professionals.



"Hear me, see me, speak to me". Artist: Linda Lobbestael, MSN, RN

### The Shocking Truth Behind Job-Related Factors Associated with Nurse Suicide

We first studied nurse suicide in San Diego and found that the raw numbers among nurses were higher than nonnurses, but the findings were not statistically significant, probably due to small sample size.<sup>5</sup> We knew we were on to something, though, so we applied for access to the national suicide dataset maintained by the Centers for Disease Control and Prevention and embarked on studying the incidence of suicide among nurses, pharmacists, and physicians. We found that physicians were not at higher risk of suicide overall than non-physicians, but they had more known job-related problems prior to death than others.<sup>6,7</sup> The same exact finding came up with pharmacists. Incidence was not higher than the general population, but they had more known job-related problems prior to death.<sup>8,9</sup> Nurses, however, were a different story. For each of the years that the data existed (2005-2016) female nurses were at a higher incidence than non-nurse females. Male nurses were significantly higher for most years.<sup>10</sup> It's not that the problem was new or rising, the problem had always been sitting there in the data without anyone knowing it because no one had looked. Since that time, other researchers have confirmed

our findings.<sup>11,12</sup> The shocking part of the story became evident quite quickly. When we looked at all the nurses who had job-related problems known prior to death and read the narratives from the death investigations conducted by police and coroners, we found something deeply disturbing. More than 90% of those nurses were either out of work or being processed out of their jobs for mental health concerns, chronic pain, illness or injury, or substance use disorder. Many of them were going through fitness for duty evaluations or criminal proceedings with the boards of nursing. The process of losing their job or license was thought to have tipped them over the edge. Lose hope and die by suicide was the assumption.<sup>13</sup> We've conducted iterative projects exploring the details trying to learn how to improve the situation and disseminated the results through national presentations and publications to raise awareness.14-17 Our most recent paper, which covers data through the first two years of the COVID-19 pandemic, showed that female nurses were between 21 and 40% more likely to die by suicide than female non-nurses in the U.S.<sup>18</sup> While discovering that nurses were at a higher risk of suicide than others,

at a higher risk of suicide than others, we simultaneously expanded the physician suicide prevention program at UC San Diego Health so that nurses

and hospital staff could benefit from the program.<sup>19</sup> With the knowledge that nurses were at higher risk of suicide than the physicians, we were compelled to take action and equalize access to the unique suicide prevention services UC San Diego Health has to offer. The Healer, Education, Assessment and Referral (HEAR) Program was designed by physicians in 2009 after a series of physician deaths. The program includes confidential, encrypted, mental health screening as well as group emotional process debriefings after emotional workplace events. A third arm of the program centers around providing education to reduce stigma against seeking mental health treatment. My personal mentor, Dr. Sidney Zisook MD, worked in collaboration with Christine Moutier MD, Medical Director of the American Foundation of Suicide Prevention, (once a UC San Diego Health physician) to develop the screening tool used by HEAR. The screening covers many different mental health conditions known to be associated with suicide and works through anonymous encryption.<sup>20</sup> This means that each individual can complete the online screening and contact a therapist through encryption without ever disclosing their identity. The next step is referral into treatment when indicated without anyone knowing. Each individual seeking help can get the advice needed to take a leave of absence for substance use disorder treatment before being found impaired on the job or diverting medications, which could lead to discipline and termination known to be associated with suicide.<sup>21</sup> Since expanding this program to the entire hospital staff, we have referred over 1600 nurses and staff into mental health treatment in a psychologically safe manner.<sup>20,22</sup>

### Contact hear.ucsd.edu to complete the anonymous encrypted screening and share with colleagues.

### Advocacy and Outcomes

Internally, in addition to the extension of the HEAR program to all health system staff, the annual training on the topic of diversion of medications has been reformed to openly discuss how to receive help for substance use disorder, converting the language from 'catching criminals' to 'connecting staff with care for a treatable disease'. Notably, we have worked with the medical staff office to improve credentialing questions, decreasing the stigmatizing questions that nurse practitioners and physicians answer to become credentialed at UC San Diego Health. Kristina James DNP, RN, who was one of the nurse managers conducting research on our team about nurse deaths during the pandemic, developed a program with Rachael Accardi, LMFT, HEAR therapist, to provide sorely needed training on how to talk to a suicidal colleague. We have also advocated with facilities management to begin to address the risk of suicide from tall buildings.

Externally, our research and prevention measures deployed by a large group of volunteers (our research has been nearly all unfunded) has led to national recognition and policy change. The surgeon general recognized and endorsed our method of detecting health care workers at risk using anonymous encrypted screening.<sup>23</sup> The Centers for Disease Control and Prevention commissioned the American Hospital Association to create a toolkit for healthcare executives to address the risk of suicide in health systems. I was called to serve as a content expert for the project including toolkit creation. Our collective research was cited to endorse these suicide prevention strategies.<sup>24</sup> The American Academy of Nurses further endorsed the nurse extension of the HEAR program for suicide prevention as an Edge Runner: a model for replication.<sup>25</sup> The National Academy of Medicine, in the Future of Nursing Report, and the American Academy of Nurses further endorsed separate calls for action to address suicide prevention for nurses.<sup>26,27</sup> The Dr. Lorna Breen Heroes' Foundation and Lorna Breen Act were stimulated by a physician death during the pandemic. The goals of these efforts were to address outdated licensure and credentialing issues, which ask about past personal mental health problems and sometimes medications. The questions violate The Americans with Disabilities Act and promote stigma

against help-seeking behavior. The efforts of The Dr. Lorna Breen Heroes' Foundation were at one time focused purely on providers. Our research team collaborated and successfully advocated with the foundation to expand their scope of work to now include nurses.<sup>28</sup> Given what we have found related to the process of investigation for substance use disorder, and death by suicide, we have been advocating for changes in the system with the National Council of State Boards of Nursing, Tri-Council of Nursing, Nursing Organizations Alliance, Federation of State Medical Boards and the National Association of Boards of Pharmacy.<sup>15,29,30</sup> Internationally, our work was used to help stimulate changes in policies in suicide prevention for healthcare workers in England. Scientists used our collective work to establish the need to study nurse suicide in England, where the same problem was found. Following publication of their results the National

Health Service created a nurse suicide dataset, a toolkit for suicide prevention, and mandated suicide prevention in all healthcare systems in the country.<sup>31,32</sup>

### Conclusion

We noticed a heartbreaking problem, heard from those who died by suicide by analyzing their data and reading their stories in the death narratives recorded at the times of their deaths, published, and presented widely to speak the truth. This truth-telling resulted in change.

It started out of curiosity spurred by emotions. How could three nurses die in one year from one organization? The research mission of UC San Diego Health is truly enculturated. Our institutional spirit of inquiry coupled with the autonomy afforded to our research team to conduct this research, has since resulted in a great awakening within the profession. As I now prepare for retirement in June 2025, I leave behind a long list of leaders prepared to continue this advocacy into the future (See list of authors in references for a complete list). I thank every volunteer on our research team who has engaged in this work over time, and especially thank my mentor Dr. Sidney Zisook for guiding me in the process.

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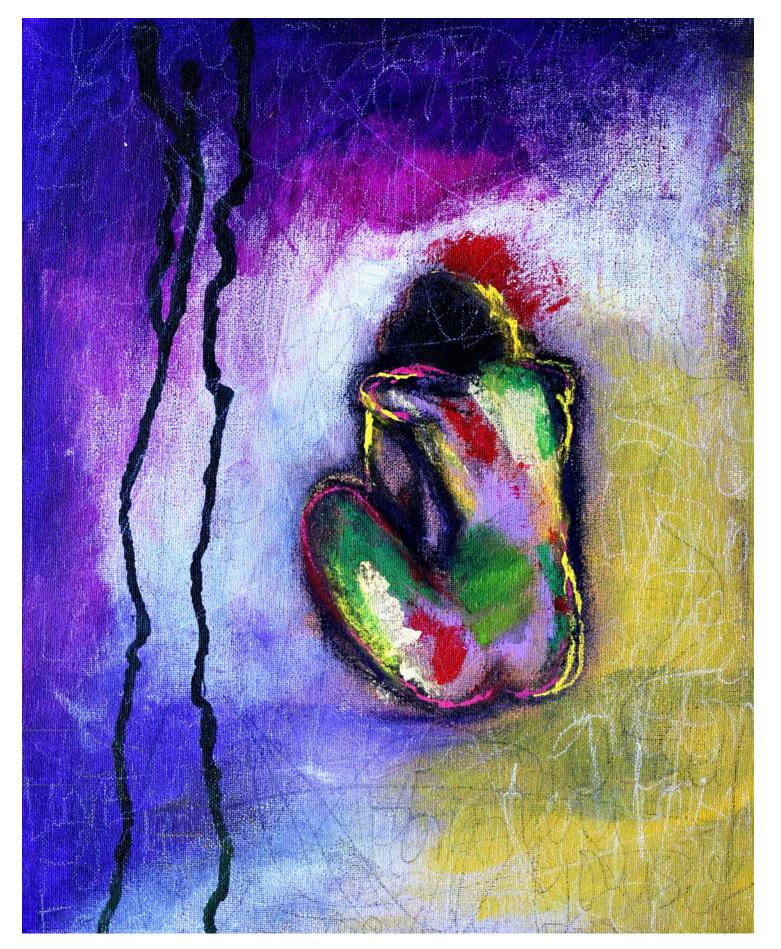
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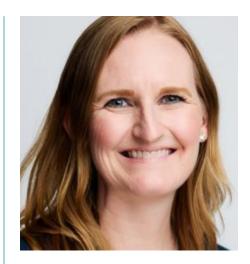
"Naked truth"- Contemplations on loneliness at the core of being Artist: Ten Mendoza

### Supporting Nurse Leaders to Recognize & Intervene in Team Members Suicidality

Authors: Kristina E. James DNP, RN, CNL PCCN and Rachael Accardi, LMFT

uicide rates among nurses and healthcare support staff are alarmingly higher than those of the general population<sup>1,2,3,4,5</sup>. These professionals dedicate their lives to caring for others, yet their own mental health often goes unaddressed. While mental health awareness has grown in recent years, one critical gap remains: nursing leaders are not adequately trained to recognize and respond to team members at risk of suicide. Prior to our work, UC San Diego Health did not have a training program to teach nurse leaders how to support and connect suicidal team members to resources.

To address the issue, we decided to create an evidence-based suicide prevention program as part of Kristina's Doctor of Nursing Practice (DNP) project that targeted nurse leaders. The program was designed to educate participants on the risk factors of suicide associated with the nursing profession, identify behaviors suggestive of suicide risk, develop strategies for communicating with an at-risk team member and identify organizational and local resources for support. In this interactive program, we took the time to debrief with leaders. getting them to reflect and process their emotional responses to the material and created a safe space for those willing enough to share how they themselves had been affected by suicide. Most importantly, we provided them the opportunity to role play what they just learned to hone their skills. The goal of the program was to improve



Kristina James, DNP, RN, CNL, PCCN is the assistant nurse manager for Thornton 2 West at UC San Diego Health. She is an advocate for healthcare worker wellbeing and suicide prevention. Her passion for research and evidencebased practice evolved from her desire to find ways to better support her colleagues. In her free time, Kristina likes to trail run, read, and check out the local food scene.

self-efficacy and knowledge so that leaders could confidently act when a team member expressed suicidal thoughts or showed signs of distress. The results were striking. Sixty nurse leaders participated in one of 11 remote-learning sessions. Surveys conducted before, immediately after, and one-mon th post-training showed a statistically significant increase in suicide prevention self-efficacy and knowledge. Participants felt more prepared to support suicidal team members and all who attended would



Rachael Accardi, LMFT, is a Program Counselor for UC San Diego Health's Healer Education Assessment and Referral (HEAR) Program. She is a trauma informed. IFS oriented licensed Marriage and Family Therapist and Reiki Master Teacher. She is clinical lead of UCSDH's Schwartz Rounds program. Rachael is currently completing her Somatic Experiencing certification, enjoys connecting with people, the outdoors, traveling and painting.

### recommend the program to others.

This program confirms that suicide prevention training is not just helpful, it is essential. Nurse leaders are often the first point of contact for struggling team members, yet without the proper tools, they may feel helpless or unsure of how to respond. As a way to better support our nurse leaders, we are happy to report that this program will be included in the new Nurse Leader Onboarding program. In addition, to truly promote the overall well-being of

CONTINUED ON PAGE 27

### Nursing Wellness in the Workplace: A Contemporary Analysis

Author: Carolyn A Wilder, PhD, BSN, RN

### Introduction

Nursing is a demanding profession that requires physical, mental, and emotional resilience. The well-being of nurses is crucial not only for their personal health but also for the quality of the patient care they provide. In recent years, there has been a growing recognition of the importance of promoting wellness among nurses within the workplace. This article explores the current state of nursing wellness, the challenges faced, and effective interventions implemented over the past five years, supported by recent peer-reviewed literature.

### **Challenges to Nursing Wellness**

Nurses encounter a multitude of stressors in their professional environment, including high patient acuity, staffing shortages, long working hours, and exposure to traumatic situations. There are multiple factors which contribute to physical and psychological strain, leading to issues such as burnout, anxiety, and depression. A systematic review and meta-analysis by Kooktapeh et al.<sup>1</sup> highlighted that approximately 2.75% of nurses experienced job burnout during the COVID-19 pandemic, underscoring the significant impact of the pandemic on nurse well-being. Additionally, workplace violence, including verbal and physical abuse from patients, families, and colleagues, negatively affects job satisfaction and retention rates<sup>2</sup>. Rapid advancements in healthcare technology have also posed

challenges for nurses, particularly for those requiring additional training to adapt to new systems<sup>3</sup>. Mental health concerns are increasingly prominent, with stigma surrounding mental health issues exacerbating the problem<sup>4</sup>. Furthermore, disparities in resources and support for rural and underserved communities have limited equitable care delivery, placing additional burdens on nurses in these areas<sup>5</sup>.

### **Interventions to Promote Nursing** Wellness

Recognizing these challenges, healthcare organizations have implemented various interventions to enhance nurse wellness. A systematic review by the British Medical Journal (BMJ)<sup>6</sup> found that workplace interventions, including mindfulnessbased practices, gratitude journaling, and organizational changes like workload reduction, significantly improved well-being, work engagement, and resilience while reducing burnout and stress.

Corporate wellness programs have also been introduced to promote employee health. For example, Wells and Azevedo<sup>7</sup> evaluated a workplace health promotion program in skilled nursing facilities, demonstrating that such programs effectively introduce health promotion strategies, though accessibility issues persist for low-wage workers with inflexible schedules. Furthermore, academic-practice partnerships have been identified as vital in promoting self-care and



### Carolyn Wilder, PhD, BSN, RN,

is a nursing professional with over 10 years clinical experience and specialized expertise in neurosciences and patientcentered care. A published author and educator who has developed and validated a psychometric tool to measure suffering in patients with Multiple Sclerosis, Carolyn has provided podium and platform presentations at multiple conferences and was a regular speaker for the Arizona Nurses Association. She is dedicated to mentoring nurses and advancing holistic care through research, teaching, and community initiatives.

wellness. Zinsmeister and Schirm<sup>8</sup> emphasized that these partnerships by educating resilient and competent nursing students-contribute to workforce sustainability and enhanced well-being.

### **Academic-Practice Partnerships** and Corporate Wellness Programs

Academic-practice partnerships and corporate wellness programs address systemic challenges faced by nurses by providing resources and fostering a culture of health. Programs tailored to individual needs, such as reducing workplace violence and offering flexible scheduling, have shown promise in improving job satisfaction and retention rates<sup>9</sup>. These initiatives serve as critical components in a broader strategy to ensure sustainable and effective nursing practices.

### Conclusion

The well-being of nurses is integral to the effective functioning of healthcare systems. Recent literature underscores the multifaceted challenges nurses face and highlights interventions that promote wellness in the workplace. Continued efforts, including academicpractice programs and corporate wellness initiatives, are essential to address these challenges and ensure the sustainability of the nursing workforce and the delivery of high-quality patient care.

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### **Supporting Nurse Leaders**

CONTINUED FROM PAGE 25

the organization, we set out to offer the program not only to nurse leaders, but also to any unit/discipline interested in the program. So far, we have reached groups such as Patient Experience, Information Services, Ambulatory Leaders, Nurse Preceptors, and different Unit-based Councils (UBCs).

It is our hope that we can create a train-the-trainer program. By doing so, multiple training courses can be held throughout the year and this important information can become more widely spread. We anticipate that we will be able to introduce this program to other organizations as well, thereby equipping other leaders and health professionals with the powerful skills necessary to potentially save a life.

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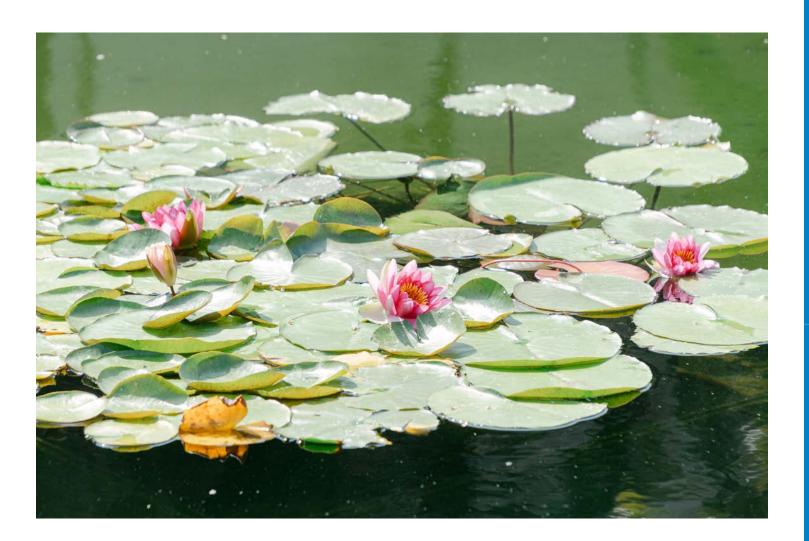
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"Water Lilies" - Taken at Balboa Park in San Diego. Water lilies can have various symbolisms: rebirth, enlightenment, unity, and peace. They grow and bloom from murky waters and represent the ability to rise above and overcome challenges. Photographer: Sheila Rivera



### Pathways to Wellness: Creating a Walking Group to Promote Wellbeing and Connection

### Authors: Jill Valenzuela, RN and Celine Palmiter, BSN, RN, OCN

Throughout her career, Jill Valenzuela has navigated the challenges of providing excellent patient care in a constantly evolving healthcare landscape. Recently, she experienced the impact that burnout and stress can have on healthcare professionals. She shares how her personal struggle with burnout helped her recognize the importance of self-care and wellness. In response, she created a walking group for nurses, aiming to foster physical activity and mindfulness, while creating a supportive community to help nurses cope with the demands of their jobs. Her story emphasizes the power of connection and the need for nurses to prioritize their well-being to provide the best care for others.

**Celine:** Could you provide a brief background about your nursing role? Jill: Sure! I began my career with UC San Diego Health 30 years ago and currently work as an outpatient hepatology [liver] nurse. In my role, I focus primarily on telephone triage, care coordination, patient education, and providing support to our providers.

Care coordination is the most challenging aspect of my work, particularly when it comes to our liver cancer patients. Many of our patients come from low socio-economic backgrounds and have little or no social support. In these cases, we become not just healthcare providers but advocates, helping to remove barriers to care and ensure that our patients receive the support they need.

Although I work remotely, I have found that we can still build meaningful, impactful relationships

with our patients over the phone. Through regular calls, I learn about their lives, families, and the struggles they face as they navigate their illness. I strive to give as much as I can in these conversations by listening, learning, giving care advice, and even grieving with them in their moments of loss. It is humbling and incredibly rewarding work, though it can also be emotionally draining.

At the heart of it, I am reminded daily of the profound connection we share with our patients and the importance of being present in their health journey.

**Celine:** I am sure you have seen so many things changing within the last 30 years. Prioritizing self-care and wellness seem to have been a more recent hot topic amongst nurses. Can you share more about how this became more apparent to the health of your nursing career?



Jill Valenzuela. RN. is an ambulatory care nurse specializing in hepatology with a deep commitment to nurse well-being. With extensive experience in patient care, she is passionate about promoting wellness and preventing burnout among healthcare professionals. She leads guided walks to help nurses reduce stress, build resilience, and strengthen their sense of belonging Outside of work, Jill enjoys traveling and spending quality time with her family.



Celine Palmiter. BSN. RN. OCN. is a clinical nurse, working with the GI

Medical Oncology team at Moores Cancer Center. She earned her BSN from San Diego State University in 2009 and ioined UCSDH in 2014. She is co-chair for UCSDH Image of Nursing Council, Principal Managing Editor for the UCSDH Nursing Journal and serves as Program co-chair for San Diego Oncology Nursing Society.



Rose Canvon Walk

Jill: Oh definitely! Self-care and A few years ago, I went through a

wellness are vital for ensuring the health and well-being of nurses. period of severe burnout. My work situation was incredibly stressful: COVID, constant staff turnover, departmental restructuring, and relentless project deadlines. On top of that, we transitioned from an office setting to working from home. It was a lot of change to navigate, and it left me feeling isolated, overwhelmed, and powerless. The usual coping mechanisms I relied on no longer worked, and I found myself stuck, unable to "fix" the situation.

I am normally an active person, but at the time, I was not leaving the house for days. I could not even muster the energy to take my dog for a walk. I was not myself, and it was hard to admit how far I had fallen.

That is when a colleague recommended the HEAR program and I reached out for help. I spoke with a counselor who was incredibly insightful. She helped me understand that my "pot" wasn't just empty, it had boiled over. I simply could not keep giving because I had nothing left to



offer. The counselor emphasized the importance of self-care, something I had been neglecting. I remember thinking, how could I have burnout? I do not have time for this!

Accepting that I needed help was tough. As a nurse, I am used to being the one who fixes things. Asking for help felt counterintuitive. But I had to confront that superwoman mindset, realizing that pushing harder was not a sustainable solution, it was just a quick fix that would eventually lead to more harm.

What really helped during this time was my friends. They called, checked in, and encouraged me to go on walks with them. I would get up and go, even when I did not feel like it. They kept me moving, kept me going. And my dog was certainly happier too!

The truth is, healthcare is evolving, and it often feels like we're being asked to do more than we can manage. We are all climbing that proverbial mountain, and the summit always seems just out of reach. The key to avoiding burnout is learning to prioritize ourselves first, even though it is hard. We cannot continue to help others if we are running on empty.



Volcan Mountain Hike

**Celine:** Can you speak about your relationship with fitness/physical activity? How has walking played a role in your self-care? Jill: Walking is the ultimate form of self-care. It requires us to be fully

present, connecting mind, body, and environment. Beyond its physical benefits, walking in nature fosters reflection, mindfulness, and a deeper sense of connection to ourselves and the world around us.

To truly understand my relationship with walking, I need to share my experience with the Camino de

Santiago.

In 2016, my friends introduced me to this 500-mile pilgrimage across Spain. We walked the first 150 miles over 10 days, beginning in France and crossing over the Pyrenees into Spain. The landscape was breathtaking, and the simplicity of the journey was deeply moving. All we had to do was walk, eat, and sleep; free from distractions, focused solely on the rhythm of the steps. It was a tremendous physical challenge, and along the way, I discovered my love for long-distance walking.

But it was also a profoundly emotional time. During the trek, my father, Poppie, passed away. Being so far from home, away from my family, made it incredibly difficult to cope with the loss. My friends encouraged me to continue walking, and the next morning, as we walked through the fields, they were suddenly filled with bright red poppy flowers. In that moment, I smiled through my tears, feeling connected to my dad in a way I could not have imagined.

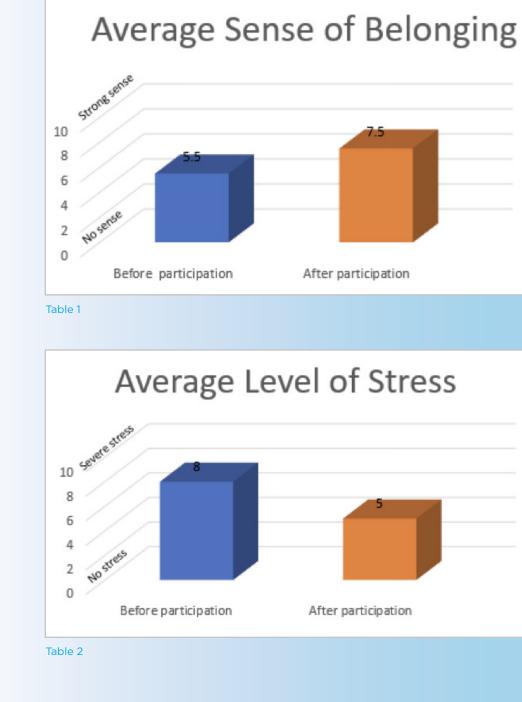
That moment became one of the defining reasons I return to the Camino each year. What began as an adventurous walk evolved into a deeply spiritual journey, offering me the time and space I needed to process my grief and honor my father's memory. The Camino, for me, is more than a physical pilgrimage. The walk has become a ritual of healing, reflection, and connection.

**Celine:** I can understand why you continue to walk the Camino and how it holds a special place in your heart. Can you talk about how this experience alone helped contribute to starting a walking group at UCSDH? Jill: I want to bring the mindful walking and deep sense of connection I found on the Camino into my everyday life. For me, keeping the momentum has become essential, not only to heal but to support others who may be facing similar struggles.

My intent was to create a space where we could all show up for ourselves and each other, reminding ourselves that sometimes the hardest part is simply taking that first step. Through our shared commitment to walking and self-care, I hoped we could find healing, connection, and a sense of belonging, just as I did on the Camino. **Celine:** Outside of physical activity, the social aspect seems to play a large role in this. Is that what you intended? Jill: Absolutely. The walking group has truly filled a void for me. I grew up playing soccer and continued to play as an adult. Our women's team would meet every Sunday, and it was a regular, grounding part of my routine. But when COVID hit, our team disbanded, and I missed that sense of community and the connection it provided.

Now, I look forward to these regular

Qualtrics surveys were sent to participants to assess their sense of belonging (Table 1) and stress levels (Table 2) before and after participating in the UCSDH walk/hike group events. The results showed a significant increase in participants' sense of belonging, rising from an average score of 5.5 to 7.5 on a 0-10 scale. In contrast, stress levels decreased from an average score of 8 to 5 on the same scale.



### **Mental and Emotional Wellness:**

I like to hike/walk to reduce stress and burnout. But I lack motivation by myself so having a group of people to walk or hike with increases self-accountability. I've enjoyed experiencing the different locations. Places I wouldn't have gone to on my own.



Seven Bridges Urban Walk

### **Building Connections:**

Being outside is like therapy. And the others on the walk are friendly and will chit chat if you're up for it. It's wonderful meeting People from other departments with other roles. This idea was truly a gift. And I have been blessed by it.

walks in much the same way. My hope is to build a walking community for nurses—or anyone struggling with burnout. Nursing is demanding, and we work in high-pressure environments that require constant decision-making with little downtime and frequent interruptions. Having a space outside of work where we can get physical exercise, recharge, and connect with others is so important.

It also reminds me that I am part of a larger community, not just a cog in the machine, and that connection is essential for maintaining our wellbeing, both individually and as a profession.

**Celine:** Outside of the feeling of belonging, there seems to be many ways that each nurse can benefit from this practicing self-care, which can impact other aspects of their job. Jill: Yes. Self-care is essential for nurses, as it helps reduce stress, prevent burnout, and support mental and emotional health.

When nurses prioritize their own well-being, they create a more positive work environment, which enables them to offer better patient care and support colleagues. A well-supported, emotionally grounded nurse is more engaged, compassionate, and effective in their role, leading to higher-quality patient outcomes and a stronger healthcare team.

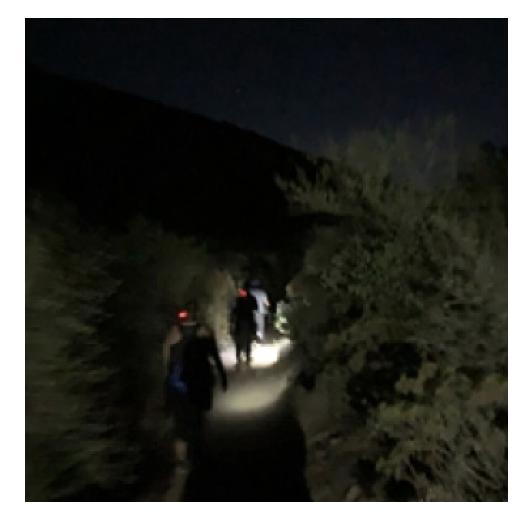
**Celine:** The group includes nurses across different specialties within UCSDH, can you talk more about the community and collaboration amongst nurses?

Jill: The walking group fosters community and collaboration amongst nurses by offering a relaxed, supportive environment to connect outside the clinical setting. It provides a space where nurses can share experiences, discuss challenges, and celebrate successes, strengthening trust and camaraderie.

Much like the Camino, where strangers unite through a shared journey, the group brings together nurses from diverse backgrounds, connected by their roles in healthcare or a desire for connection. As they walk, conversations flow naturally, shifting to challenges and passions. This openness sparks networking, ideasharing, and collaboration, creating a powerful space for growth, innovation, and mutual support.

**Celine:** When did you start integrating a meal with walking/hiking? Jill: On a recent trip to Italy with my daughter, I was reminded of the importance of taking time to break bread with friends and savor the moment. I wasn't sure if anyone would want to go out to eat afterward, given how precious weekends and time off are. But what I learned is this: if friends and food are involved, people always find a reason to stay and share.

It also offers a chance to talk and connect with those who may not have walked together on the trail that day. We have discovered some fantastic brunch spots along the way, and let's just say, we're a hungry bunch after a long walk or hike!



**Celine:** Have you found that the same group of people keep coming back? Jill: Yes. We have formed a core group. It is always wonderful to welcome a new member and see familiar faces return.

**Celine:** Do you find that people are nervous to join if they are not very active?

Jill: Yes, I think some people may feel intimidated by the distance or worry about slowing the group down. We have participants who have never hiked before. Our group includes fast rabbits, slow turtles, and everyone in between! Everyone moves at their own pace, but we all reach the summit together. **Celine:** How do you see this group evolving and growing?

Jill: We have 170 members and expect this will continue to grow. We currently offer weekend walks/hikes and are recruiting volunteers to lead events during the week to accommodate our inpatient nursing schedules.

In addition, we are looking to introduce yoga, paddleboarding, and pickleball to offer something for everyone and keep the momentum going.

hike so far?

Jill: The sunrise hike at Iron Mountain We gathered at the trailhead in the morning and set off with our headlamps in the dark. It was a challenging hike, and everyone pushed through. When we reached the summit, the sense of accomplishment was palpable along with the smiles as we watched the sunrise. These moments together make the effort worthwhile. **Celine:** That sounds so lovely. Thank you for sharing your story. It is incredible that you took your own experience with burnout into a powerful opportunity to uplift and support nurses. What advice would you give to nurses about burnout, self-care, and wellness? Jill: My advice is to take care of yourself first. If we do not prioritize our own well-being, we risk burning out, which affects not only our own health

Sunrise Iron Mountain Hike

### **Celine:** What has been your favorite

but the care we give to our patients and the support we offer to our colleagues.

Recognize the signs of burnout and get help. It is easy to dismiss feelings of exhaustion or frustration, but it is important to acknowledge when you are feeling overwhelmed, and it is okay to admit that. Burnout can happen to anyone, and it is not a reflection of your abilities or commitment. What matters is taking the time to step back and recharge.

Thank you for interviewing me and allowing me to share about the walking/hiking group. I hope I will see vou on the trail soon!

If you'd like to join her group, please email her at jcvalenzuela@ health.ucsd.edu. You will be added to the hiking group invite list and receive times and details of upcoming events!

### The Things We Carry: Practical Strategies to Promote Well-being

Author: Holly Anguiano, LCSW, OSW-C

Eight missed calls. Racing heart. Dread. I knew who had called before I even listened to the voicemails. The time and emotional energy exerted on this one patient over the past weeks had been extensivetoo much by any standard. Multiple well-intentioned patient and team meetings had seemingly gone nowhere. Possible remedies for the longstanding systemic issues that led to this patient's mistrust in the medical system, chronic emotional dysregulation, and coping by means of illicit substances escaped our grasp. Despite everyone's efforts, including my own, this patient could not engage in their care in a way that meant improving or extending their life.

Understandably, this patient was afraid to die, and they were going to die. The grief, distress, and fatigue washed over me. A helpless feeling in a hopeless situation...

orking in healthcare, we are often taught the importance of self-care, the role of boundaries, and cautioned against "bringing work home." How though do you reconcile the all-too-common experience of losing a patient, of witnessing a patient work against themselves, or seeing the impact a lifetime of trauma or injustices have on a patient's life? How do you move on, from one patient to the next, day after day, carrying the weight of this load? What is starting to feel a bit too heavy to carry each day? Is it the grief and loss you have experienced alongside your patients? Or perhaps it is witnessing the downstream effects of various systemic issues? Or maybe, it is the juggling of work and life. These

experiences can begin to take a toll and lead to various, often conflicting thoughts and emotions. Like the millions of other people who work in healthcare, you most likely pursued a career in this field to help others. Therefore, thoughts of dread or feelings of exhaustion may cause confusion or even distress. You are not alone; extensive research details these common experiences in healthcare workers<sup>1</sup>.

Moral injury/distress is a common experience amongst healthcare workers and was magnified during the COVID-19 pandemic. Moral injury is often felt when healthcare workers recognize what needs to be done, but for reasons often beyond their control, are unable to do it. In other words,



Holly Anguiano LCSW, OSW-C, earned her Master of Social Work from Portland State University and holds both an active LCSW and OSW-C. She serves as the Social Work Supervisor for Cancer Services at UC San Diego Health. With a deep commitment to enhancing access to care, Holly is dedicated to addressing the unique challenges cancer patients face at every stage of their cancer care. In addition, she is passionate about promoting employee mental health and well-being, understanding the emotional toll this vital work can have.

moral distress occurs when healthcare workers are put in a situation where they must act contrary to their personal/professional values or the workplace expectation. For example, this could be felt in the setting of staffing shortages during a particularly busy day, or when a patient experiences a treatment delay due to a system issue, or when in order to do your job well, you must stay late and choose between providing patient care or going home to your family. Moral injury/distress can significantly impact healthcare workers' mental health and overall well-being. Moral injury or distress can often manifest as: guilt, anger, frustration, demoralization, avoidance, and distancing.

Compassion fatigue is another common experience amongst healthcare workers. It generally presents in the setting of prolonged work with patients living with severe illness, distress, or trauma. Sometimes called secondary trauma, compassion fatigue can develop from witnessing and hearing about the traumatic experiences of patients. Compassion fatigue can have a significant impact on healthcare workers' mental health and overall well-being. Compassion fatigue may manifest as: a diminished ability to feel compassion, sadness, feelings of numbness, loss of objectivity, feeling a sense of dread around work, irritability, and overall physical and mental exhaustion.

Finally, burnout is a common term. Burnout can be a response to chronic moral distress, compassion fatigue, general stress, or exhaustion, especially when these go unaddressed. Burnout can significantly impact healthcare workers' mental health and overall well-being. When experiencing burnout, symptoms may manifest as: feelings of dread, feelings of hopelessness related to change, diminished pleasure or interest in work, and reduced efficacy at work.

It is important to note that experiencing any of these symptoms does not indicate a weakness or defect, rather, it is a common risk of extending a high degree of care and compassion such is the case for healthcare workers. The more we can openly talk about and normalize these experiences, the more this may allow healthcare workers to

feel supported and validated, allowing space to promote wellness, strengthen moral courage, and help sustain careers in healthcare.

Resilience is defined as the ability to Charles Figley<sup>2</sup> is widely credited You may be asking, okay, how can

recover in the face of adversity. In the healthcare setting, resilience may look like an ability to effectively cope with, adapt to, and recover from various stressors or challenges. Resilience is not only about recovering from these stressors or challenges, but also about the ability to remain engaged and continue providing quality patient care. with coining the term compassion satisfaction, which refers to the positive benefits and fulfillment for those working in helping professions, such as healthcare, experience from their work. In other words, it can be understood as the positive impact of working in healthcare. Compassion satisfaction involves feelings of meaning, pride, accomplishment, value alignment, and deep connection to one'swork. Compassion satisfaction emerges from a place of feeling that the work one does contributes to the well-being of others. It can be experienced through witnessing the resilience of patients, helping address a major barrier, meeting a patient on their hardest day, and celebrating with them on their last day of treatment. It could also stem from the positive feeling experienced from being part of a team who prioritizes quality patient care.

one move through moral distress, compassion fatigue, or burnout if these symptoms do present? And into a place of resilience or an experience of compassion satisfaction?

### Here are a few strategies for you to consider:

### Engage in self-care—activities that recharge, refill, or restore you.

You have heard it before, and I will say it again, you cannot care for others if you are not caring for yourself. What have you been neglecting in terms of your own physical or emotional self-care that needs prioritization? Create time and space to do this, whenever and wherever. It can be anything from space for meditation/ mindfulness, connecting with others, time alone, a walk, or anything else that

helps you feel recharged. If you are unsure what to engage in for self-care, ask yourself: What brings me joy? What helps ground me? What helps me regain my calm after a stressful period of time?

Set and maintain boundaries. Maintaining role, time, and emotional boundaries can help prevent burnout and help promote compassion satisfaction. Boundaries allow us to provide quality care within our scope and schedule while also ensuring time and space for self-care.

Self-compassion. How can you be just a bit kinder, a bit gentler, a bit less critical of yourself? If this is hard for you, think of what you would say or do to support someone close to you, someone who may be experiencing a comparable situation or similar emotions. Do you find that you can easily access some acts or words of support or comfort for this person close to you? Now try turning those words of comfort on yourself. Many people find it easier to be compassionate towards others yet struggle to do so with themselves. If that sounds like you, practicing self-compassion with this exercise may be helpful.

Find people and space where you can process. Working in healthcare is not easy. It is hard. It is demanding. It is exhausting. Having a space where you can process the emotional impact your work is having on you may help promote resilience and compassion satisfaction. It could be a manager, a colleague, through a UC San Diego Health HEAR meeting, or a mental health provider. We have been holding regular HEAR meetings within Cancer Services and many have expressed positive feedback regarding the validation and support they received through these meetings. I encourage everyone to prioritize finding a safe space to process.

Reconnect with your values and center around your "why." On a particularly exhausting, distressing or challenging day, you may find yourself asking "why am I doing this?" Allow yourself to explore that a bit. Why did you get into healthcare? Where does this questioning lead? Does it help, even in the slightest of ways, to find meaning in the work you are doing? What positive benefits are you getting

out of the work you are doing? Reconnecting with your values and living accordingly may help promote well-being.

These are only a few strategies to consider when experiencing moral distress, compassion fatigue, burnout, or anything that feels too heavy to carry. UC San Diego Health offers an extensive listing of resources to support healthcare workers who may be experiencing distress (links below). While I discussed a few strategies that may help cultivate resilience and compassion satisfaction on an individual level, it is necessary to highlight the importance of a supportive work environment that equally values employee well-being. I encourage you all to find the strategies that work for you, to familiarize yourself with the resources, and to find and help sustain the supportive work environments around you.

...I took a deep breath before listening to the voicemails. The patient was all over the place with their thoughts, ultimately sharing that they had chosen hospice, feeling there was "no other option." I allowed myself some time to pause and process the information. This is often something I lean into when faced with a distressing or challenging patient situation (or life situation in general)—I practice the pause, allowing myself time and space to calm before moving into an action. After another deep breath, I called the patient back. We talked for nearly an hour. They spent time recounting their life during the call—their hopes, their dreams, their fears. Some that had become reality; others that had not come to fruition. We talked about what was most important to the patient at this time and what they wanted to do with whatever time they had left. The patient cried, laughed, and thanked me for the compassion shown to them throughout their care. They said goodbye, and I said goodbye, knowing it would be the last time we ever spoke. I hung up the phone, and I allowed myself to cry—for the patient, for all that they had battled, and all the systemic issues that landed them here in the first place. I sat there for a moment, reflecting on the ways, albeit small, that I impacted this patient's life in a positive way, restoring my moral courage.

### **Resources:**

Professional Quality of Life measure and resources available here: ProQOL Measure | ProQOL

### Resources available through UC San Diego Health:

• AbleTo - Free, 24/7 confidential support to reduce worry and stress and improve mood. Accessible through liveandworkwell.com. Create a confidential account or browse as a guest with company code: UCSDMC. Look for "ableto" to begin.

• Behavioral Health Benefits: Includes helpful resources and contacts for accessing mental health and substance abuse services.

• Center for Mindfulness: Includes classes on mindfulness and resiliency in addition to free meditation sessions.

• Emergency Resources from UC Benefits Plans: If you need extra assistance due to a natural disaster, look here for medical, emotional and financial support options.

• Employee Assistance Program (EAP): Confidential and free service designed to help employees and their family members resolve concerns that may be affecting personal well-being.

• HEAR Program: Complete the encrypted mental health screening questionnaire online to be connected with relevant resources.

• Sanford Institute for Empathy and Compassion: Focused on medical education, physician burnout and research, the Institute is focused on providing resources and data to foster well-being through a lens of empathy and compassion.

• UC San Diego Center for Integrated Medicine: Offer services to support whole-person health and lifestyle modification. Includes massages and other benefits.

### Stay up-to-date with the latest UC San Diego offerings here:

• Mental health: Mental Health Resources (ucsd.edu)

• General well-being: UCSD Health Team Member Well-Being & Engagement

### **Crisis resources:**

• 988 Suicide and Crisis Lifeline: This hotline is available for people experiencing a mental health crisis. The 988 Suicide & Crisis Lifeline is designed to be a memorable and quick number that connects people who are suicidal or in any other mental health crisis to a trained mental health professional. Simply call or text the numbers 9-8-8.

• Crisis Text Line – Text Home to 741741: This chat is staffed by trained volunteer crisis counselors.

• 911: Importantly, if you or someone you know is experiencing a mental health crisis and immediate support and action is required, please call 911 or present to the nearest emergency department.

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### Schwartz Rounds

Schwartz Rounds are multidisciplinary forums where healthcare professionals come together to discuss the emotional and social impacts of their work. These sessions foster open dialogue and reflection, enhancing empathy and compassion among caregivers. By providing a safe space for sharing, Schwartz Rounds help reduce burnout, improve teamwork, and ultimately lead to better patient care. They remind healthcare workers of the human side of medicine, reinforcing their commitment to compassionate care. If you'd like to learn more about our UCSD Schwartz Rounds program, please contact Rachael Accardi, LMFT at raccardi@health.ucsd.edu. For all things Schwartz Rounds visit www.theschwartzcenter.org.

### UC San Diego Health Team Member Well-being Overview

### Author: Brenna Joyce, M.A

Are you looking to improve your personal well-being? Perhaps you would like to be more connected in the workplace? The UC San Diego Health Team Member Well-being Program is dedicated to fostering a holistic approach to wellness for our team members. Team members and departments have access to a variety of resources and tools in all areas of well-being including mental health, fitness, stress reduction, nutrition, and more.

### What We Provide

We provide programming and resources to individual team members, departments and the organization at large. Much of our emphasis is to teach simple methods within our control to improve mental, physical, and emotional health on a daily basis.

• In-person events: In 2024, we offered Road Runner Sports custom shoe insole fittings and Sunshine Breaks - outdoor gatherings to bring team members together. Additional events featured our community partner, Farm Fresh to You, and build-your-own Stress First Aid Kit highlighted the importance of "on demand" stressrelieving tools. Events like these are designed to offer an element of fun, education and joyful moments with colleagues outside of the workspace. We aim to offer simple events with an element of welcome surprise and respite during a busy workday.

• Customized workshops and presentations at the local level: Departments have the opportunity to request workshops from a menu of topics including Stress Reduction Away from Work, Mindfulness in the Workplace and Food & Mood. Our most popular workshop, the myofascial release demonstration, is interactive and participants leave with their own myofascial release ball to continue to aid in relieving muscle tension. To request a workshop, it is as simple as completing a *Well-being Program Interest Form.* 

### • Virtual learning labs, Challenges and Optum Webinars:

Because each team member has a unique schedule, we provide online programming. Many of our sessions are recorded for those who may not be able to attend live. Highlights of the last year include an eight-week Healthy Holiday Challenge which included encompassed eight ways to incorporate elements of well-being in a friendly competition. A four-week Sleep and Recovery learning lab provided information about sleep, how to incorporate simple daily habits to improve sleep, and practice methods of recovery – in the form of movement to nutrition to stress reduction techniques - to help the body increase resiliency and operate at an optimal level. The Joy



Brenna Joyce, M.A. has led Team Member Well-being at UC San Diego Health since 2014. She holds a Master's in Kinesiology with a background in personal training of over 20 years and extensive education in holistic nutrition. Her passion for educating team members in all areas of well-being has proven results to drive positive small changes in their lives. Brenna is a recreational athlete and enjoys running, road cycling, swimming and weight training...with a side of yearly world travel adventures.



& Positivity series unpacked simple and sustainable methods, which result in continual infusions of happiness on a daily basis, demonstrating that there are actions within our control that can improve our moods. We also partnered with the Healer Education Assessment & Referral Program (HEAR) and nursing to provide Suicide Prevention workshops and we worked with our Employee Assistance Program (EAP) partner, Optum, to offer webinars in areas including Money and Mental Health and Motivation at Work.

• Discounts and Perks: We parner with other businesses to bring you well-being discounts including 24 Hour Fitness, the YMCA, Road Runner Sports and Columbia Sportswear. These and other offers are listed on our Pulse site.

### The Well-being Ambassador Program

To aid in creating an atmosphere of well-being within departments and to

raise awareness of opportunities from Team Member Well-being, we have a group of Well-being Ambassadors. These appreciated team members dedicate time communicating to and encouraging their colleagues to find time to make personal wellness a priority and take advantage of all that is offered through their workplace. If you have interest in spreading the word about UC San Diego Health Team Member Well-being, please contact us to express your interest in becoming an Ambassador.

### **Successes**

Our success lies in feedback from participants. Here are a few words of feedback we have received: • The Healthy Holiday Challenge (HHC): "I liked having the extra encouragement from UCSD to keep healthy over the busy holiday season!" • HHC: "[I liked] to see other people'

The Myofascial Release Ball Demo with PACU

experiences through this and be inspired by it all."

• The Joy & Positivity Series, "[I liked] discussion of little things that can be done every day to bring joy into one's life."

• The Joy & Positivity Series, "I looked forward to the series meetings every Thursday! They were such a great way to keep me going during the week with a positive mindset and things to think over during the weekend...This was a great series."

• The Suicide Prevention Workshop: "Thank you, very informative and important topic. Glad to see this being offered and I hope more will follow."

### Where to Find Us

Visit our Pulse page for a calendar of events, program registration, tools and resources and email us directly at teamwellbeing@health.ucsd.edu.





Warm-Up to Work Classes

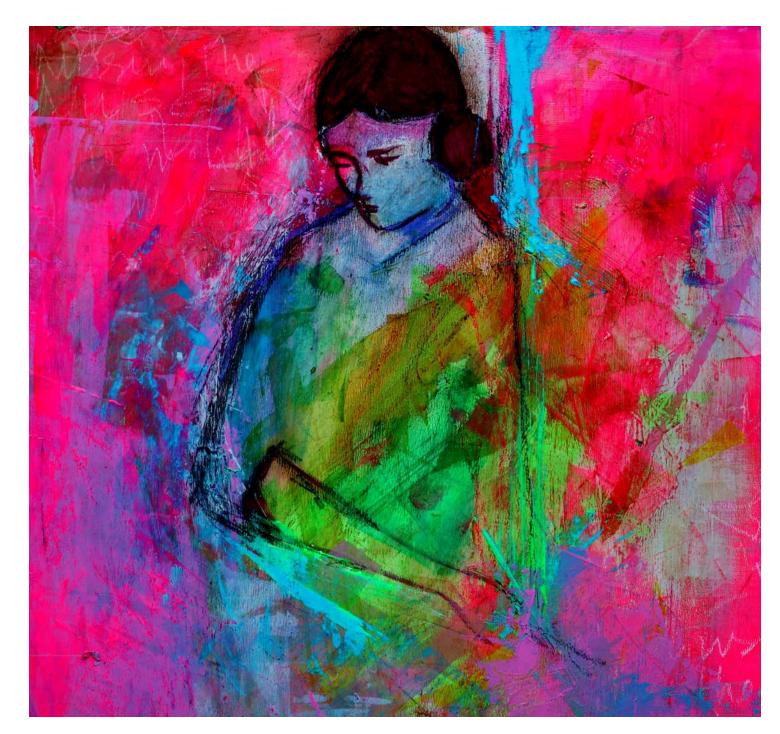


### Ten Mendoza,

DNP, PMH-RNBC has worked at UCSDH 7-East Senior Behavioral Health unit since 1998. She has many hobbies including dancing, drawing, playing the piano and writing. Two of her latest favorite books are Born a Crime by Trevor Noah and the Next Conversation by Jefferson Fisher. She loves learning, languages, long walks and tango music. She believes that everyone is lonely nowadays and the world can be less lonely if we make it our goal to connect with one another in however way we can.

### Nursing the Nurse

Your influence is boundless, its clear You lead out of love, you calm the fear your power, as you should know Is not just in what you give or show your power is in the strength You still could summon Even after you have given your all. You give with grace, in every shift Even though, in your heart, there is a rift Tell me nurse Who nurses you? When you are all alone After all you've shown all the love you've ever known? Tell me nurse who nurses you? who tends to you when your battle is uphill Who soothes your heart When tears are near Who wipes your brow When doubts appear Who mends your wounds Where do you seek shelter during typhoons? Your influence is great You carry the weight With every kind word uttered You help other's fate But please don't forget That you too deserve the calm You create.



"Unmatched" : Conte Artist: Ten Mendoza

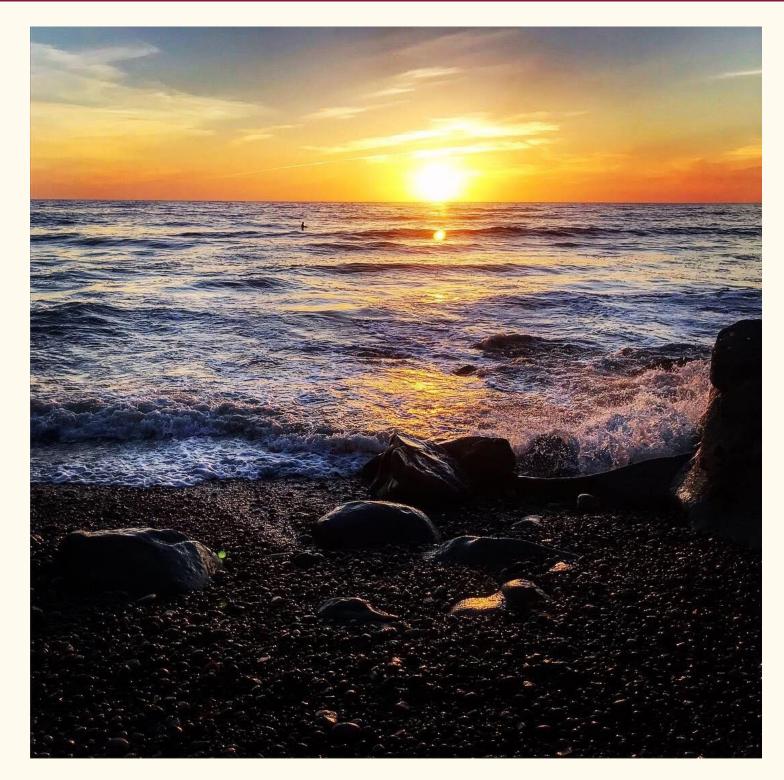
"Unmatched" : Contemplations on how I decide to show up as a nurse.



"Chasing Endless Summer" - Shot taken at Dog Beach, Ocean Beach. Wanted to capture that joy of surfing that is enjoyed year-round. Was reminded of the iconic surfing documentary Endless Summer. Photographer: Ashley Elwell

> Ashley Elwell, BSN, RN, grew up playing competitive soccer, and going to Art camps. Her love for art endured, and health evolved from sports medicine to nursing. She has a classical background in ceramics, drawing, and painting. She began her nature photography as a travel nurse, capturing the beauty of our amazing country. It has become a therapeutic outlet for her outside of bedside nursing.





"Chasing peace" - Taken in Ocean Beach near Sunset Cliffs. Brings that feeling of being perfectly present in nature.

Photographer: Ashley Elwell



"Two of me": Contemplations on experiencing each moment for its two sides. Artist: Ten Mendoza

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### **Letters to Judy**



On behalf of the entire UC San Diego Health nursing community, writing to express our heartfelt appreciation for your years of dedication to the nursing profession, tireless energy for advocacy, ability to patiently educate, and collaborative nature. Your research, clinical work and leadership have been the connectors for building bridges amongst healthcare professionals and the foundation for a future that fosters wellness, creates harmony, and crafts meaningful, sustainable programs for licensed and nonlicensed team members.

For many nurses including myself, you have been a positive force encouraging us to accomplish more, publish more, present more, and generally have the strength to focus on the future of the nursing profession by gathering knowledge, analyzing, discussing, and making well thought out conclusions to inform vital next steps. Your ability for big picture strategizing highlights your caring advocacy. Your ability to delve into the details and comfort getting into the weeds with your colleagues encourages all of us to take action and

keep on course.

Judy has been an integral part of growing the EBP and research mindset of not only our UC San Diego Health nurses but members of the UCSD community including bachelor students, pharmacists, providers, and our HEAR counselors. She has a way of finding the right combination of individuals to put together to work on a research project and has successfully mentored numerous teams to complete research projects and publish their findings. Judy has been an especially important mentor and role model for me over the years. She inspired me to delve into suicide prevention research and provided me with the courage to step up and create an evidence-based suicide prevention workshop that has been shared throughout our organization and California. Her dedication and passion for elevating our profession is felt by so many in the healthcare community. We will miss her bright, positive, regular presence in our professional lives. Although she will be missed in the professional capacity, I know many of us look forward to carrying her torch to advocate for more interdisciplinary research, suicide prevention, and wellness for our healthcare team members. Thank you, Judy, for seeing the potential in so many of us and for all that you have done for our community! This is not goodbye, this is see you in nature!

Kristina James, DNP, RN, CNL, PCCN Assistant Nurse Manager Thornton 2 West

Judy's legacy as UCSD's Nurse Scientist has been nothing short of transformative! Her unwavering advocacy for professional nursing, creative problem solving in a complex system, and relentless pursuit of what she believes in have propelled UCSD to the pinnacle of nursing excellence. Under her leadership, UCSD has seen some of the most robust nursing dissemination efforts to date. Moreover, Judy's groundbreaking research on nurse and provider suicide has raised global awareness of this critical issue. Judy's extraordinary contributions, both at UCSD and worldwide, have left an indelible impact, and her absence will be profoundly felt. We wish Judy a joyful, fulfilling, and well-deserved retirement. She has truly earned it!

Heather Warlan, PhD, RN, CPHQ Assistant Director of Nursing Quality, Education, Development & Research Magnet Program Director Director of the Nurse Residency Program

### Dear Judy,

As you retire after a remarkable and distinguished career, I am filled with immense gratitude for all you've done. Your mentorship has shaped so many nurses, guiding us through the daunting first steps into research and encouraging us to explore topics close to our hearts. You were always willing to embrace any research idea, no matter how unconventional, and your dedication to fostering curiosity and growth in others was unmatched. Above all, your fierce advocacy for the nursing profession and your unwavering devotion to elevating the field will leave a legacy that will continue to inspire for years to come. Wishing you all the best in retirement. You will be missed. Laura Chechel

You were with me through my entire DNP journey from the days I was making a decision about a program. I had no idea how I was going to do this and work, but you made the entire process seamless. Your reassurance allowed me to make the jump. Your reassurance fueled my success throughout my rigorous program. You opened doors for me so many times, encouraged me to go beyond my own expectations and served as my role model. Words will never be able to express the extent of my gratitude for all you have done for me, others and society. Thank

Cecily Arenas, DNP, MPH, MSN, RN, NE, FNP-BC She/Her/Hers

Family Nurse Practitioner: UC San Diego Health Cardiovascular Institute - Bankers Hill

Co-Editor in Chief: UC San Diego Health Journal

*Judy, you have been an incredible and inspiring* mentor throughout the years. Your curiosity, *positivity, and dedication have continually motivated me to strive for excellence and advance* the care we provide. It has been an honor to witness your leadership at UCSD, driving research, implementing best practices, and empowering our team to achieve success. Your impact has not only elevated patient care but also strengthened our professional growth. I deeply appreciate the way you've held me accountable with kindness, patience, and encouragement. From you, I have learned that true success is not just about the work itself but also about the well-being of the individuals behind it.

Chris Clapp BSN, RN, NE-BC Pronouns: he/him/his Director of Clinical Effectiveness Quality and Patient Safety UC San Diego Health



Photographer: Sheila Rivera



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We are incredibly proud of our certified nurses! Achieving certification is a testament to their strong commitment to the nursing profession and the patients and families they serve. It reflects a deep mastery of their specialty and a commitment to excellence and lifelong learning. That's why Magnet accredited organizations place such importance on supporting nurses in their journey to pursue and attain certification. Thank you for your commitment to your profession, pursuit of knowledge, and to the exceptional care for those who rely on you!

- Heather Warlan

### Adult-Gerontology Clinical Nurse Specialist

- ACCNS-AG Adamson, Tracie Attanasio, Maren Pollack, Daniel

Neonatal Clinical Nurse Specialist - ACCNS-N Field, Lindsay

Tanag, Sharlene

Advance Certified Hospice and Palliative Nurse - ACHPN Kim, Jennifer

Accredited Case Manager - ACM Factora, Sophia Patel, Krupal

Adult Clinical Nurse Specialist – ACNS-BC Fojas, Heather Meehan, Melissa

### Adult-Gerontology Acute Care Nurse Practitioner - AGACNP Ashman, Ellen

Bacani, Grace Del Vecchio, Megan Falwell, Lakeisha Harris, Jennifer Joliat Smith, Jennifer Jose, Christina Mendenhall, Maggie Towns, Arta Whalen, Alexandria

Yeaman, Sarah Ambulatory Care

Nursing - AMB-BC Cano, Brenda

Frisch, Bridgett Limon, Jonathan Slobodien, Janet Strong, Breanna

Adult Nurse Practitioner - ANP Salotti, Joanie

Adult Nurse Practitioner (ANCC) - ANP-BC

Gross, Kimberly Thurman, Amanda Advanced Oncology Certified Nurse Practitioner – AOCNP

N Lawry, Dallas
Advanced Oncology

Certified Clinical Nurse Specialist - AOCNS Tavakoli, Aran

Board Certified-Advanced Diabetes Management - BC-ADM Serences, Brittany

Bone Marrow Transplant Certified Nurse – BMTCN

Almanza, Whitney Bailey, Susannah Barrett, Jordan Fiore, Cassie Guieb, Allyson Lawrence, Jennifer Moore, Christopher Pieslor, Breanna Sullivan, Brittny Talcott, Nicole Towers, Melissa West, Lisa

Wood, Genevieve

### Certified Ambulatory Perianesthesia Nurse - CAPA

Bonavina, Antonio Cruzada, Gail Paez, Adriana Viray, Lucena Youngblood, Amy

Certified Breast Care Nurse - CBCN

Johanson, Pamela Williamson, Janeen

Certified Continence Care Nurse - CCCN Erskine, Sara

### Certified Case Manager - CCM

Adam-McCaskill, Kadhra Beifus, Donna Coronel, Farrah Garcia, Karen Garcia-Balogh, Charles Gilbert, Nicole Kamara, Anthionette Ladringan, Cindy Legaz, Evelyn Lewis, Marissa Macare, Tanya Martin, Pamela Martin, Sarah Martin-Sklar, Mary Mcdonald, Joann Mullen, Amy Nguyen, Thao Pande, Kamini Pande, Rajiv Pierce, Lindsey Renshaw, Nancy Scott, Shannon Thompson, Dusty Verzosa, Glendalyn Woodworth, Nick

### Acute/Critical Care Nursing - CCRN (Adult)

Abram, Hannah Ahn, Angela Marie Albeik, Emanuel Alcaraz, John Ames, Kristen Andres, Janice Arco, Recaredo Glenn Arriola, Federico Asciutto, Marianna Augustine, Taylor Austin, Valerie Austria, Brandi Avilez, Bryan Ayson, Greicen Baffer, Alyssa Baluca, Arnel Bandfield, Bryce Barao, Elizabeth

Bardaro, Tommaso Barnes, Kaeley Barton, Joanna Bastoni, Sierra Beckwith, Emily Benitez, Rosario Berger, Lindsey Bernards, Courtney Besler, Teresa

Bills, Jonathan Biltz. Marijane Blose, Kylie Boggs, Jennifer Botros, Issabela Bowen, Houston Brady, Jessica Breaker, Sav Brne, Diane Brooks, Ryan Brown. Marc Brown, Sirada Brunet, Chad Brunetti, Lisa Buendia, Horacio Don Buensuceso Brual, Miriam Burnell, Heidi Cabahug, Carmina Calingay, JoAnn Camagay, Veronica Cantrell, Amanda Carin, Steven Carney, Meghan Carpenter, Alexandra Casey, Lauren Chan, Jonathan Chatham, Elena Chau. Tran Chechel, Laura Chen. Isabelle Chen, Nicole Cho, Alexander Chong, Khrizna Christensen, Kristina Chu-Pascual, Rubye Co, Elmira

Coad. Hannah

Cooper Norris, Felicity Cordell, Jenn Cornelia, Renneth Costella, Meg Cotton, Shannon Covalesky, Miranda Cranston, Erica Crisostomo, Joseph Crisostomo, Joseph Crisostomo, Lucila Crutcher, Larry Curran, Karla Currie, Anna Dalugdugan, Mark Damanhoury, Mohammad Dancel, Ma Cristina Dang, Nam Daoud. Wafa Deeb, Rashed DeFauw, Marlena Dela Cruz, Melissa Devera, Jonathan Dolhancryk, Lauren Dompier, Hannah Dressel, Haley Edwards, Andrea Elasmar. Lina Elston, Laura Eluri, Seren Fayson-Miles, Shirley Ferranti, Kelsey Ferrer, Rachel Ferrin, Daniel Ferris, Morgan Finley, Ashley First. Ellie Fischer, Jeffrey Fisher, Lisa Fletcher, Aileen Flores, Agustin Flores, Gabriela Flores, Rhea Flynn, Karen Frishkorn, Carly Gabion. Sarah

Compton, Blake

Gale, Kaitlin Gallagher, Brittany Gamby, Katherine Garcia, Alejandra Garcia, Juliana Garcia, Kathleen Garcia. Melben Garcia, Michael Garrett, Lindsey Garza, Oscar Gatan, Vicente Gayapa, Annie Geolina, Beau Godoy, Monica Goldberger, David Gomez, Dalia Gooch, David Goodrich, Kari Griffin, Michael Groves. Elise Gumataotao, Tony Handleman, Georgia Hanna. Mariella Hargrove, Kendle Hayes, Peyton Hays, Cameron Hermann, Kali Hetzner, Amy Holcomb, Laura Hucul, Judy Hughes, Eric Humphrey, Rocio Hutchison, Megan Huynh, Dorris Ignacio, Marisela Ignatyeva, Yelena Jackson, Elle James, Cherise Jayne, Hopi Jimenez, Kevin Alexis Jones, Ashley Jones, Juliano Jongerius, Benjamin Joseph, Jisha Karunakaran, Miriam Kaselouskas, Kaitlyn Katmarian, Michelle

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Keller, Ann Kelley, Rachel Kerrigan, Shannon King, Bethany King, Cameron Knight, Hilda Knudson, Marie Koo, Lauren Krug, Madison La Salle, Ariella Lacsa, Lindsev Lander, Lisa Landeros, Sarah Lane, Christie Lang, Dorothy Lantacon, Bernadette Lantacon, Rachel Laraway, Tammy Lau, Kitty Law. Melissa Le, Ha Leal Estrella, Salvador Leas, Kimberly Lee, Collin Lee, Collin Lekas, Lucas Lilly, Rosemary Lippus, Lisa Lorenzo, Alyssa Luboff, Brandon Luedke, Jenna Lugenbill, Matthew Luksic. Aileen Lumahan, Zoren Lumanauw-Ford, Cindy Lumpkins, Kelsey Lung, Joanna Luong, Louella Luu, Hoa Maclaren, Rachel Magallanes, Monica Magpali, Mildred Magtangob, Elena Magtanong, Ada Malecek, Madison Manuel, Jessica Marquez Quiroz, Cynthia Marshall, Mary Martin. Laura Mathers, Jessica Mattson, Jaclyn Mauer, Sonovia Mccourt, Jacita Mcelduff, Kelly McMasters, Chelsea Mcnulty, Wayne Meyer, John Misha, Mousimy Molina, Anne Mondala, Rich Monteverde, Amanda Morgan, Alec Morris, Shirley Moss, Katie Muilenburg, Daniel Munoz, Dianne Newman, Nancy Nguyen, Julie Nguyen, Lisa Nguyen, Tina Nguyen, Vu Njagi-Brown, Jacquiline Noose, Kelli Norton, Tamara Nucom, Hideen Nunez Del Prado, Luz Oakley, Egis Oconnor, Brooke Ogata, Amy Oliveros, Andrelli Olson, Jody Pambid, Vera Panarelli, Lindsi Paraoan, Allen Park, Kwanghwi Parrett, Michelle Patel, Sabrina Patterson, Amanda Paustian, Katy Penny, Meghan Pentecost, William Perla, Jeanet Petalver, Cristen Petrizzo, Farrah

Pierstorff, Nicole Pinchbeck, Jeanine Pinegar, Hayley Pingol, Michelle Pitassi, Ashley Plenert, Katherine Pontual, Trang Popich, Jennifer Powell, Kelsey Preciado, Brooke Pugsinratana, Amy Punzalan, Leonor Putrus, Monica Quitain, Randolph Rae. Chandler Ralls, Courtney Reboton, Llovd Reyes, Erwin Reyes, Jaclyn Reyes, Rosyann Reynolds, Kourtney Rice, Bryan Rodelo, Anthony Rodriguez, Joann Rofrano, Alyson Roman, Gian Romero, Alexander Rouysaen, Jiraporn Rusko, Carolyn Ryskamp, Lauren Sanchez, Crystal Santiago, Dexter Santos, Ana Mikhaela Santucci, Crista Sarmiento, Chrison Sasser, Ray Schabarum, Nicole Schauer, Eric Schoonard, Jenn Scorsone, Marcella Scott, Maury Sena, Queena Sinsuan, Ramon Smith, Alexa Smith, Kristen Smith, Shelly Sofie, Jason

Speicher, Gladys Pearl Spohrer. Corinne Stapleton, Catherine Stephens, Bona Dhea Moana Storch Bandle, Jennifer Strait, Eli Strizver, Nicholas Suarez, Dahlia Sullivan, Meaghan Sun, Lorena Syme, Hannah Tanori, Daniah Tayag, Dahlia Taylor, Andrae Te, April Dream Thompson-Serdy, Kelly Toledo, Tiffany Tolli, Amy Torres, Annie Torres, Julianna Tremblay-Leal, Stephanie Tsang, Carmen Turgeon, Lori Utt, Whitney Valdez, Elisabeth Valdez, Katlyn Vance, Alma Vargas, Amanda Vaughn, Tacie

Vazquez, Diana Velin, Gabriel Veltri, Skylar Virata, Maria Vizzarri, Gina Vo, Annie Vo, Lien Von Forell, Kirsten Vu, Calvina Vu, Harvey Walsh, Patricia Wang, Jiahui Wang, Minlei Watkins, Kathleen Wayne, Allison Weatherford, Marc Weaver, Brooke

Webb, Pamela Westeren, Yoko White, Kaylee Wicklund Phillips, Kaya Winchester, Taylor Wolfe, Graham Woodland, Mary Woodman, Laura Worthington, Tracy Yared, Lorette Yarvitz, Halley Yegsigian, Katie Yellin, Jeffrey Zamores. William Zavala, Adriana Zech, Megan

Ziegler, Grant Zynkian, Megan **Acute/Critical Care Nursing - CCRN** (Pediatric) Ackley, Callie

Dwyer, Christine Higby, Ashley **Critical Care Nurse Cardiac Surgery Certification - CCRN-**CSC Carroll, Jennifer Klinkhamer, Angela

### **Certified Cardiac** Rehabilitation **Professional - CCRP** Atchley, Wendy

**Certified Clinical Transplant Coordinator** - CCTC Cawelti, Kathleen Cullen, Lisa Dobbins, Kelly Giovanetti, Amanda Irish, Jerlin Kieler, Jody

Kriger, Karen Orr, Shelley Ramstack, Dani Stoddart, Olivia Ta, Stephanie Ventura, Loren Waldhaus, Rebecca Webb, Megan

### **Certified Diabetes Care** and Education Specialist - CDCES

Ali, Rabia Gray, Tina Miller, Sarah O'balle, Pamela Pante, Shella Stanfield, Evelyn Walzer, Christina

**Certified Diabetes Educator - CDE** Gellman, Melissa Giannella, Anna

### **Certified Dialysis Nurse** - CDN

Apsay, Hasmine Bautista, Ruelem Grace Crisostomo, Maria Anna Lissa Ruaya, Diana

**Certified Electronic** Fetal Monitoring -C-EFM

Hannell, Kimberly Lentz, Tiffany Martin, Avery Perlman, Nina Reid, Caroline Stauffer, Hillary Stiles. Leniel Torres, Jennifer Young, Shannon

### **Certified Emergency** Nurse - CEN

Arandus, Shayla Archibeque, Victor Baziak, Ross Beltran, Jennifer Bina, Keely Carroway, Pamela Casey, Samuel Castelo, Richard

Chang, Hsin Yee Chen. Katie Coffelt, Geoffrey Cohn, Jared Daley, Kevin Dugan, Frances Esguerra, Hazel Fader, Sara Faltado, Michelle Ferguson, Rebecca Finley, Matthew Fong, Athena Garcia, Rebekah Guldner, Paige Hadler, Joyce Hoover, Ann Jabri, Marbi Jackson, Michael LaFoy, Brandon Laughlin, April LeClair, Kelli Najem, Mary

Mahoney, Brendan Manalansan, Maria Marriott, Nicole Matthews, Wesley Montilla, Charisse Nazareno, Inigo Nelson, Katharine Olsovsky, Jillian Orlowski, Stephan Patten, Shawn Polvani, Amy Poynter, Samana Proff, Rosemary Randles, Jennifer Resseguie, Carin Schiavo, William Schrier, Sarah Selby, Domenique Shatz, Justin Storer, Daniel Valenzuela, Mayra Wabrowetz, Keri Williams, Brittney Wilson, Nicole

Wood, Deborah

Wood, Preston Yekiazarian, Karineh

### **Certified Flight Registered Nurse -**CFRN

Ramos, Marco Certified

Gastrointestinal **Registered Nurse -**CGRN

Macmillan, Donna Kelly, Leanne Reilly, Amanda

**Certified Hospice and** Palliative Nurse – CHPN Bogardus, Andrea Hevezi, Julie Robles, Nicole

**Certified Professional in** Healthcare Quality -CHPQ Kurup, Deepa

**Certified in Infection Control - CIC** Foley, Catherine Hunziker, Christopher

Schumacher, Kristyn **Case Management - CM** 

Arias, Pablo

**Certified Medical-Surgical Registered** Nurse - CMSRN Alberto, Kathleen Alcova, Diana Armenion, Karen Bacaoco, Jennifer Banaag, Ashley Batto-Sarmiento, Leilani Benavente, Juanita Bolinder, Kylee Boquiren, Donnalynne Casanova, Marvin Cielos, Natividad Crosbie, Amy Dela Rosa, Daniel Delvac, Kelly Difiore, Danielle

Fitzwater, Paige Fluty, Rachel Garcia, Sammie Goetschel, Briana Gonzales, Rachelle Gudoy, Carmelita Hajjar, Corinne Hall, Wendy Haya, Laurence Hill Kwan-Ching, Domenica Lizarraga, Karenne Maina, Mary Ann Medina, Pamela Miller, Tania Nguyen, Chau Norwood, Natasha Olorvida, Roderic Otoo, Christiana Pade. Tara Palos, Christine Perez, Maribel Prado, Kyrie Questin, Joel Ramirez, Clarissa Ruiz, Catherine Ruiz, Maria Sicat, Vilma Sobel, Julia Soto, Elizabeth Steinbrecher, Ryan Tamondong, Leah Torralba, Jocelyn Verdadero, Yasmin Yamada Miu, Julie

Doctolero, Annabelle

**Certified Nurse Educator - CNE** Smith, Holly

### **Clinical Nurse Leader** - CNL

Aragon, Paula Batchelder, Nicole Boose, Leah Carson, Michele Daugherty, JoAnn Hazin, Roxana

James, Kristina Jones, Bailev Kasperick, Cecilia Kunert, Kimberly Leibert. Alexandra Nguyen, Julie Segundo, Dante Vento, Laura Weingart, Veronica Zarp, Sonora **Certified Nurse Midwife** 

- CNM Reed, Stephanie Ricotta, April

**Certified Nephrology** Nurse – CNN Barcelona, Aida Biasura, Loise Castillo, Jay Corbilla, Vivian Cuenca, Christine Dabu, Janice Gerona, Hannah Leano, Alexis Aileen Lim, Emerson Linco. Charito Macalinao, Justine Magsino, Celso Oabel, Noel Padilla, Novie Joy Patiag, Daniel Puruganan, Desiree Quinto, Margie Somera Gavina, Kimberly Tran. Minh Waters, Yvette

### **Certified Nurse Operating Room -**CNOR

Alan-Lee, Tamara Alexiev, Maria Banashek, Kristina Banzon, Joseph Banzon, Joseph Beharrell, Anne

Crisostomo, Hermogenes

Vitug, Maureen Czarina

Borja, Elise Boyd, Ronald Calimlim, Joanna Marie Campbell, Trevor Caturay, Marie Chicano, Elise Constantino, Juvy Anna Cottrill, Christine Cristobal, Ivette Dampac, Sharon Dizon, Kristoffer Fallone, Robert Fernandez, Joanna Fernandez, Julie Garcia, Cristina Gardea, Lynn Gorospe, Teresita Goss, Pamela Guggenbiller, Alicia Gutierrez. Rosalind Head, Melissa Hodson, Scott Hostetler, Susana Jackson, Janet Jarboe, Maria Johnson, Paula Jones, Melissa Keaveney, Katherine Kemp, Susan Kent, Corey Lackner, George Larkins, Teresa Leach, Angela Lewis, Julie Looser, Sarah Luna, Rick Mchale, Kelly Miclat, Michel Mojica, Michelle Murphy, Stacie Navarro, Francisco Navarro, Iris Pakingking, Rose Piekarz, Meghan Porcadas, Elvira Portugal, Estelle

Pulido, Maria

Quinteros, Haroldo Ramirez, Nino Angelo Ran, Elise Rana, Nina Reyes, Dennis Albert Roberts, Melissa Romo, Shelley Sayaman, Omelyn Sinaguinan, Brian Trotter, Jason Twombly, Alison Uy, Vincent Waddle, Kelly Wade, Dannielle

### **Clinical Nurse Specialist** - CNS

Claveria, Maria Aurora Fave Cosino, Anjelica Therese Culp, Edna Manzano, Renato Mcpherson, Gwendolyn Siripanyo, Phimphone Wiskus, Diane Wong, Kira Yi, Cassia

### **Certified Ophthalmic Assistant - COA** Blythe, Kimberly

### **Certified Post** Anesthesia Nurse -**CPAN**

Arabaca, Lester Chavez, Ivan Cloud, Angela Daniels, Stephanie Flordeliza, Sharon-Rita Flores, Josie Frattini, Nina Garcia, Shanda Harrison, Emily Jugo-Naeyaert, Maria Kuhn, Hayley Linang, Jerucelle Llanes, Joseph Marxen, Samantha Menguito, Ma Leonora

Nazareno, Catherine Norton, Laura O'Neal, Dawn Parra, Mayra Reene, Samantha Rocha, Emily Rosete, Marianne Seitz, Ann Tang, Jennifer Ting, Cherrylyn Tran. Johnson

### **Certified Pediatric Emergency Nurse –** CPEN

Banh-Hasenstein, Micheal Ogden, Lauren

### **Certified Pediatric** Hematology Oncology **Nurse - CPHON** Ledesma, Kristen

Floresca, Sheena Marie

### **Certified Professional in** Healthcare Quality -CPHQ

Garner, Jennifer Rolley, Jennifer Warlan, Heather

### **Certified Pediatric Nurse** - CPN

Domecus, Madison Pena, Kathleen Plooy, Valencia Reddy, Amanda

### **Certified Professional in Patient Safety - CPPS** Dickerson, Catherine

### **Certified Procurement Transplant Coordinator** - CPTC

Baker, Maureen Gonzalez, Stephanie Jones, Emily Kutach, Courtney O'Brien, Casey Toma, Laura Woods. Deborah

### **Certified Radiology** Nurse - CRN Liu, Li-Ping

**Certified Registered Nurse Anesthetist** - CRNA Schaefer, Robin **Cardiac Vascular** 

Nursing - CV-BC Vu, Stephanie

**Certified Wound**, **Ostomy, Continence Nurse - CWOCN** Mccain, Heather Park, Sang Ah Piotroski, Denise Shaik, Syeeda

### Vela, Linda **Family Nurse**

FNP-BC Cannaday, Shawnna Chico, Allison Rae Correa, Ann Marie Gomez, Crystal Manglicmot, Eunice Manzano, Eunice Mekhed, Anna Nasser, Amanda Pinero, Pricilla Roldan, Sandra Sam. Kaloni Sanchez, Jinyoung Saude, Jason Shahijani, Liana Talbot, Adrianne Thompson, Courtney

### Ung, Sokkim Worth, Gloria **Family Nurse**

Castro, Marie Gloria, Maria Ana Jackson, Nancy

Lux, Paulyne Matthess, Janette Misel. Tina Okere, Maureen

### Panov. Stefan Serrato, Anthony Tilley, Michelle Vera, Abigail

Kurtz, Christanne

- GERO-BC

- HNB-BC

Carroll, Eileen

**Gerontological Nursing** 

**Holistic Baccalaureate** 

**Nurse, Board Certified** 

Ferens, Agnieszka

**International Board** 

**Certified Lactation** 

**Consultant - IBCLC** 

Bartolome, Alana

Bliss. Genevieve

Alyssa

Caballero Ahrendt,

Campanelli, Regina

Carithers, Amanda

Constantino, Marilyn

Decker-Hughes,

Durling, Rebecca

Hammer, Ruth

Peyton, Sumir

Rainville. Celeste

Sabet, Ameneh

Sanchez, Andria

Vallejos, Alicia

Medical Surgical

Sylvester, Christiane

Toedtman, Christina

Nursing - MEDSURG-BC

Depuno, Lara Francesca

Ryan Woodward, Aimee

Keane, Erica

Eisenman, Rebecca

Cobb. Tania

Christine

Flight Paramedic -**Certified - FP-C** 

Vetere, Christine Stoker, Yvette Urbina, Demosthenes

### Practitioner (ANCC) -

# Practitioner – FNP-C

Nisperos, Allen Panganiban, Kathrina Joy

### **Nurse Executive**, Advanced - NEA-BC

Garza, Ala Harrison, Paige Kane, James

### Nurse Executive - NE-BC

Bacon, Krystal Carroll, Dawn Clapp, Christopher Dibsie, Laura Flores, Wilmar Gunter, Heather Krafft, Melissa Lizarraga, Cabiria Peters, Teresa Traver, Jodi

### Nursing Professional Development

**Certification - NPD-BC** Abrahim, Heather Kalinowski, Amy

### **Oncology Certified** Nurse – OCN

Almogela, Marieta Alphonso, Joyce Altmann, Tara Alvord, Shira Bailey, Ashley Bayot, Rachelle Begley, Kimberly Benthein, Sarah Bleyenberg, Heather Bourque, Miroslava Boy, Kristen Briner, Lisa Brunner, Sabrina Brydon, Darlene Budiman. Jennifer Burris, Julie Caffrey, Nicole Calamia, Jacqueline Callahan, Melissa

Camastra, Emily

Carannante, Alia Choe. Beth Coelho, Alexandra Conway, Megan Cousin, Alika Dawkins, Beverly De Guzman, Huong De Koker, Kathleen Delgado, Christopher Dewey, Stephanie Dillender, Lynne Dotson, Casaundra Dubbs, Anita Eclarino, Galeleo Edwards, Nikki Evans, Natalie Ewin, Aileen Garcia, Olivia Gimbel, Susan Glaser. Stephanie Goddard, Beverly Good, Teal Gotfredson, Katelyn Hagelstrom, Nicole Hayes, Kristine Hayes, Shannon Heisel, Zinah Henderson, Nicolette Hudson, Beverly Hurley, Michael Jacobs, Julia Jellen, Sandy Jerman, Kayley Jones, Libby Jones, Rebecca Josue-Everett, Ruzanne Kinney, Laura Kirkconnell, Gary Krawiecki, Patty Lacatus, Gabriela Leivas, Holly Leupold, Maria Rosario Lufkin, Tiffany Magnino, Joseph Martin, Jennifer Medina, Kara Myers, Sam

Myovich, Celina Nelson, Courtney Nimmo, Miyuki Nobiensky, Polly Otsubo, Shoko Palmiter, Celine Parker, April Pascua, Ronnah Patel, Priya Paule, Ann Pengson, Ialaine Pennington, Abby Peterson, Zachary Rambone, Megan Renfroe, Nicole Ruelas, Linda Sacco, Amy Santos-Moss, Monette Scanlan, Jennifer Schaffer, Ashlev Shepard, Regan Sherwood, Connie Sherwood, Kirsten Shrestha, Shama Simon, Jolly Slater, Kristen Smith, Pamela Springhetti, Lindsey Stalter, Susan Stellpflug, Carrie Sterk, Jennifer Stride. Darby Sugarman, Cathleen Sullivan, Meghan Tarzia, Amanda Tyler, Elaine Valentine, Kaileigh Vinzon, Carmela Vu, Victoria Wessner, Nicole Wible, Lealyn Williams, Jill Wydrzynski, Jessica Yun, Hye **Orthopedic Nurse Certified - ONC** 

Aguilar, Sherlita

De La Cruz. Sherryl Fong, Rommel Gerrits, Dennis Golden, Darren Gordon, Heather Hiloma, Marjorie Huynh, Anh-Thu Limon, Patricia Moraleda, Kamille Olarte. Dennis Piamonte, Darleen Punsalang, Odette Reilly, Greg Reyes, Nelissa Ruiz, Norma Sabularse, Debbie Tran, Hanh Wenger, Karen Yordanova, Radinka **Progressive Care** Nursing – PCCN Agoh, Patience Agpaoa, Justin Ambriz, Tomas Andersen, Misty Aragon, Sharon

Cabanes, Maricar

Armenion, Roy Lester Awolola, Isaac Azabo, Emma Bandfield, Megan Bandfield, Megan Barghi, Nasim Barrion, Jess Bartholme, Steffanie Barzola, Claudia Batin, Loren Bejar, Jessica Blomquist, Lynnette Blumena, Danielle Bogale, Atsede Booc. Aubrix Bosch, Alexandra Boyd, Elizabeth Bracewell, Cristina Bradley, Christine Bradshaw, Danielle

Brady, Kristina Brewer, Matthew Bruget, Lea Burnell, Stephanie Caagbay, Jann Cabalic. Melissa Cabiling, Kristine Caffrey, Maura Calingay, Toni Caronongan, Cecilia Casey, Caitlin Catolos, Jeneth Celeste, Mary Anne Chacko, Sophiya Chau, Le Chho, Robert Chmielewski, Stephanie Cicourel, Courtney Clarete. Cristv Corder, Breanna Cornish, Lindsey Crane, Courtney Cruz, Alyssa Cruz, Lauren Curiel, Maria Davalos, Diana Davis, Heather De Guzman, Catherine De Mateo, Valerie De Mesa, Ma Kristel Del Rosario, Saleen Delavin, Cynthia Depuno, Angelyn Dias, Socorrina Dill, Esther Dinh, Kim Dolojan, Nenita Dominguez, Maria Charina Eckart, Valerie Erece, Oliver Espinosa, Glenit Ewell, Jaimie Feher, Catherine Fernandes, Maria Finch, Kelly

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Brady, Cynthia

Francia, Dianne Furness, Hannah Gaines, Jessy Gatjens, Nicole Geldert, Sara Gerwer, Jacqueline Goldstoff, Kelsey Gomez, Rebecca Gonsalves, Charlotte Gonzalaez, Ma Patricia Greenwald, Jennifer Greliak, Patricia Guevarra, Nikki Gulkarov, Bella Harrity, Helena Herrera, Jamie Hidalgo, Josephine Hill, Brittany Horcasitas, Vernon Hoshimiya, Natalie Inchoco, Bedendina Isidro, Jazelle Jainal. Leila Javier, Renz Jimenez, Julieta Jittu, Kajal Jo, Jamie Jongerius, Rachael Juram, Maria Karmes, Shawna Kiragu, Christopher Konzman, Rachel Kuntz. Nicole Lazarte, Rachel Leblanc, Kera Ligeralde, Reginald Lim, Gino Rod Lima, Teresa Lobo, Helen Luangkhot, Katrina Ludira, Erika Lytle, Patrice Macavinta, Dorothy Madigan, Angelica Mangin, Rachel Maravilla, Liberty (transferred)

Mardoian, Melissa Marroquin, Sara Matthews, Kylie Mccarthy, Melissa Mecate, Karen Medina, Francisco Mendoza, Danielle Meza, Kimberly Ann Moeller, Courtney Nanat, Desiree Camille Nasi. Grace Negado, Kristine Nicdao, Marcon Nidea, Bradley Nielsen, Kari Nobiensky, Jason Nuanes, Beverly Nystrom, Sherry O'meara, Devon Owens. David Pais, Cynthia Palafox, Marisah Ayishah Paragili, Cristina Park. Jamie Peralta, Abigail Peralta, Abigail Pham, Madonna Phommachanh, Aenoi Pichardo, Rodolfo Plett, Heidi Quach, Thien Tam Raj, Rakhi Ramos, Kristabel Ramos, Mariah Retonel, Susan Reyes, Fe Ritchason, Melissa Rivera, Faye Rivera, Sheila Roach, Kara Russell, Erick Salinas, Maricel Salta, Jade Salta, Jade Salumbides, Kimberly Santos, Alexis Santos, Rogie Luz

### Saxer, Jaymee Scott. Jennifer Sebastian, April Serrano, Cecille Sierra Torres, Jazmin Sifontes, Olga Sioson, Cherry Chita Smith, Allison Sobejana, Danilo Steele, Leah Stelten. Christine Thompson, Anne Tirado, Edvir Tolentino, Victoria Tran, Kathy Tran, Lisa Tronco, Nicole Utilla, Jacqueline Wagner, Susan Yousefian, Laila Zaraspe, Ritchie Zimmer, Imelda Zummay, Melissa

### **Psychiatric Mental** Health Nursing - PMH-BC

Beckley, Saundra Butterfield, Sandra Eberhardt, Luann

### Specialty Nursing **Certification - RN-BC**

Rodriguez, Marilia Davidson, Kristin Lobbestael, Linda Nies, Michael London, Brook Viray, Noel Dakissaga, Jalil Dizon, Myrna Hardy, Melissa Yadao, Elsa Amurao, Allan Jay Guzman, John Lee, Shulami Linden, Ella Mariano, Ma Dulce Corazon

Mendoza, Ten Scibilia, William Hall, Peter Ingua, Courtney Vail, Emma

### Low Risk Neonatal

Patnaude, Lindsay

### Nursing - RNC-MNN Cheramanthuruthy, Jwala Haro, Patricia Laserna, Arianne Oliver, Cerina Smith. Paen

### **Neonatal Intensive Care**

Adams Kotz, Jeanine Ahfook, Lenore Anderson, Kylie Babbitt, Nyla Barrios, Lauren Bell, Donna Brunn, Jenni Chauvin, Jessica Connors, Taylor Curry, Jenna Dalmaceda, Precious Damstra, Janet Dexheimer, Lauren Djifroudi, Marjan Dominguez, Nicole Dutton, Jennifer Ekno, Mary Finnerty, Kerry Fulbright, Mandee Gabriel, Megan Garces, Rina Graver, Emily Gregory, Stacy Harrison, Kristin Harter, Margaret Hatch, Cassandra Herrig, Eunice

Dominguez, Marisela Nursing - RNC-LRN

# **Maternal Newborn**

### Nursing - RNC-NIC

Holub, Peggy

Hunerjager, Dana Iseri, Jacqueline Jellison, Angela Kelley, Gabrielle Korte, Julie Kost, Stephanie Lahr. Rita Langley, Anique Latimer, Isabella Lee, Soya Majchrowski, Sandra Moore, Jaynie Orbegoso, Rebecca O'sullivan. Cristina Porter, Kimberly Reyno, Maria Russ, Katelynn Schramm, Elizabeth Sherman, Jillian Slago, Marisa Smith, Crystal Smith, Mallory Steel, Nancy Stens, Boris Uliano, Kathy Zahurak, Julie **Inpatient Obstetric** 

### Nursing - RNC-OB/INPT

Abeel, Emily

Angel, Jocelyn Bauer, Rebecca Baumbach, Kristen Bozoki, Stephanie Bringas, Cassidy Cain, Jessica Calzia, Samantha Carey, Carli Castillo, Erin Chee, Lisa Clark, Gena Cronin, Berkeley Daniels, Brittney Deaton, Dara Dianna, Alexa Diaz, Karla Ellsworth, Kari

Fernandez Rodriguez,

Gay, Sara Glisson, Melissa Hilton, Katie Holder, Jessica Hughes, Elizabeth Inzano, Cara Kinkel, Sutthiluck Lancaster, Jackie Larson, Chelsea Leyva-Padilla, Martha Marchant, Kassandra Mccarthy, Mieka Middleton, Lauren Noar, Nicole Pacio, Evelyn Pierce, Courtney Pizano, Carrie Prugalidad, Marigress Quintana, Nicole Robledo-Delvalle, Nadia Romero, Jacquelin Rubin-Naftali, Izolda Russell, Brenda Sanchez, Brooke Sattler, Rachael Spanoudakis, Mariko Stevens, Amy Stewart, Elise Sybrandt, Molly Torres, Julieta Trevino, Marguerite Turingan, Elisabeth Vallier, Alixandra Van Emmerik, Kelly Wang, Julie Ware, Genevieve Welsh, Megan Witwer, Chelsea Yambao, Marilyn Younes, Luann Zolghadri, Sierra **Stroke Certified** 

Dahyana

Fullicks, Laurrena

**Registered Nurse -**SCRN Alicea Rivera, Lisette Calilong, Ma Rowena Douglass, Mia Fitzpatrick, Teresa Nguyen, An Nguyen, Megan Pagal, Jansen Soliven, Anthony Spivey, Tania Tsiantoulas, Anastasia

### **Trauma Certified Registered Nurse -**

TCRN Herman, Lori Jimenez, Mae Concepcion Kilty, Angela Lee. Jason Macias, David Pavel, Jennifer Salazar, Melissa Taylor, Sara Telfer, Rafael Tibia, Maria Cristina

### **Vascular Access-Board Certified – VA-BC**

Cathy, Timothy Devera-Adams, Michelle Fernando, Gino Gomez, Salvador Long, Amber Manning, Jeremy Wallace, David

**Overall Inpatient** Nurse of the Year Mark Cunanan, BSN 5 West Trauma PCL



**Overall Ambulatory** Nurse of the Year Yun Yang, RN, OIA Apheresis Program, KOP







SCRN JMC 3F Neuro ICL

### Structural Empowerment





Nurse Lead

Inpatient Team of the Year JMC 5FG Hospital Elder Life Program









**Overall Nurse** Consultant of the Year Dr. Judy Davidson, DNP, RN, MCCM, FAAN Nurse Scientist, EDR



**Overall Nurse** Leader of the Year Karen L. Armenion, MSN, RN, CMSRN NF-BC JMC 5FG Med Onc PCU



Marguerite Jackson Award Stephanie Chmielewski MSN, MSCJ, RN, PCCN, HNB-BC 5 West Trauma PCU 4 East Trauma Recovery Unit



### New Knowledge, Innovations & Improvements



5 West Trauma PC







### Exemplary Professional Practice



5 West Trau







### Ambulatory Team of the Year Abdominal Transplant Living Donor Tran'splant

Olivia Stoddart, BSN, RN Olivia Stoddart, BSN, RN, CCTC

### Specialized Team of the Year Wound Ostomy Nurse Team Nursing EDR





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